

# Student Satisfaction Survey 2021-22

The Directorate of Internal Quality Assurance, Goa University is conducting a Student Satisfaction Survey on Teaching-Learning & Evaluation in order to improve the quality of teaching-learning process as per the NAAC guidelines (Criterion II Key Indicator - 2.7.1).

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\* Required

## Instructions:

- All questions should be attempted.
- Information about the student is asked in section 2 (Students **identity will not be revealed**).
- Each question in section 3 has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions, improvements or weakness (**Kindly restrict your response to the Teaching-Learning process only**).

## Student Information

1. A) I confirm that this is the first and only time I am answering this survey \*  
during this academic year.

*Mark only one oval.*

☐ Yes

☐ No

2. B) Age: \*

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3. C) Name of School/Department: \*

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## 4. D) Gender: \*

*Mark only one oval.*

- ☐ Female
- ☐ Male
- ☐ Transgender

## 5. E) Degree program is: \*

*Mark only one oval.*

- ☐ Bachelor
- ☐ Master
- ☐ MPhil
- ☐ Doctorate
- ☐ IMBA
- ☐ Executive MBA
- ☐ Msc
- ☐ Other: \_\_\_\_\_

## 6. F) I am currently pursuing: \*

*Mark only one oval.*

- ☐ Arts
- ☐ Commerce
- ☐ Science
- ☐ Professional
- ☐ Management
- ☐ MBA fs
- ☐ MBA Financial services
- ☐ Integrated MBA
- ☐ IMBA
- ☐ Biochemistry
- ☐ Microbiology
- ☐ Marine Microbiology
- ☐ Maths
- ☐ Physics
- ☐ Msc. Zoology
- ☐ MSc environmental science
- ☐ Msc Marine science
- ☐ MSc.Chemistry
- ☐ Ph. D in Chemistry (Inorganic)
- ☐ Ph.D in Chemistry (Organic)
- ☐ French
- ☐ Master's of konkani
- ☐ Master's of Hindi
- ☐ Msc.Applied Geology
- ☐ PhD in French
- ☐ International Studies
- ☐ Msc. Chemistry
- ☐ Portuguese
- ☐ Women's Studies
- ☐ Msc Botany
- ☐ Msc. Botany
- ☐ PhD botany

- ☐ Ph.D in hindi
- ☐ Master's in English
- ☐ PhD in Commerce
- ☐ Msc I
- ☐ MSC integrated Data science
- ☐ Integrated Msc in data science
- ☐ Other: \_\_\_\_\_

### Teaching–Learning and Evaluation

7. 1. How much of the syllabus was covered in the class? \*

*Mark only one oval.*

- ☐ 85% to 100%
- ☐ 70% to 84%
- ☐ 55% to 69%
- ☐ 30% to 54%
- ☐ Below 30%

8. 2. How well did the teachers prepare for the classes? \*

*Mark only one oval.*

- ☐ Thoroughly
- ☐ Satisfactorily
- ☐ Poorly
- ☐ Indifferently
- ☐ Won't teach at all

## 9. 3. How well were the teachers able to communicate? \*

*Mark only one oval.*

- ☐ Always effective
- ☐ Sometimes effective
- ☐ Just satisfactorily
- ☐ Generally ineffective
- ☐ Very poor communication

## 10. 4. The teacher's approach to teaching can best be described as: \*

*Mark only one oval.*

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

## 11. 5. Internal evaluation process by the teachers is: \*

*Mark only one oval.*

- ☐ Always fair
- ☐ Usually fair
- ☐ Sometimes unfair
- ☐ Usually unfair
- ☐ Unfair

12. 6. Was your performance in assignments discussed with you? \*

*Mark only one oval.*

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ Never

13. 7. The School/Department takes active interest in promoting internship, student exchange, field visit opportunities for students. \*

*Mark only one oval.*

- ☐ Regularly
- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

14. 8. The teaching and mentoring process in your School/Department facilitates you in cognitive, social and emotional growth. \*

*Mark only one oval.*

- ☐ Significantly
- ☐ Very well
- ☐ Moderately
- ☐ Marginally
- ☐ Not at all

15. 9. The School/Department provides multiple opportunities to learn and grow. \*

*Mark only one oval.*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

16. 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. \*

*Mark only one oval.*

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ Never

17. 11. Your mentor does a necessary follow-up with an assigned task to you. \*

*Mark only one oval.*

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ I don't have a mentor

18. 12. The teachers illustrate the concepts through examples and applications. \*

*Mark only one oval.*

- ☐ Every time  
☐ Usually  
☐ Occasionally/Sometimes  
☐ Rarely  
☐ Never

19. 13. The teachers identify your strengths and encourage you with providing right level of challenges. \*

*Mark only one oval.*

- ☐ Fully  
☐ Reasonably  
☐ Partially  
☐ Slightly  
☐ Unable to

20. 14. Teachers are able to identify your weaknesses and help you to overcome them. \*

*Mark only one oval.*

- ☐ Every time  
☐ Usually  
☐ Occasionally/Sometimes  
☐ Rarely  
☐ Never



21. 15. The School/Department makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. \*

*Mark only one oval.*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

22. 16. The School/Department/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. \*

*Mark only one oval.*

- ☐ To a great extent
- ☐ Moderate
- ☐ Some what
- ☐ Very little
- ☐ Not at all

23. 17. Teachers encourage you to participate in extracurricular activities. \*

*Mark only one oval.*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

24. 18. Efforts are made by the School/Department/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. \*

*Mark only one oval.*

- ☐ To a great extent
- ☐ Moderate
- ☐ Some what
- ☐ Very little
- ☐ Not at all

25. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching? \*

*Mark only one oval.*

- ☐ Above 90%
- ☐ 70% – 89%
- ☐ 50% – 69%
- ☐ 30% – 49%
- ☐ Below 29%

26. 20. The overall quality of teaching-learning process in your School/Department is very good. \*

*Mark only one oval.*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

27. 21. Give three observation/suggestions to improve the overall teaching-learning experience in your School/Department. \*

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28. NOTE: Wherever you have opted the response "Disagree" or "Strongly disagree", please provide your suggestions by indicating the question No. \*

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