



Dhanraj Pai Raiturkar  
Internship Report  
Jan 2022-Jun 2022

# **Internship Report at Zapcom Solutions**

Submitted by :

Dhanraj Pai Raiturkar

[1940]

**Under the guidance of**

Mr. Amit Gehlot

(Senior Software Engineer, ZapCom Bangalore)



3rd June 2022

**INTERSHIP LETTER**

This is to certify that **Mr.Dhanraj Raiturkar**, student of MCA, 6th Semester from Goa University is working as an Intern with our Organization at Bangalore location since 10-Jan-2022, his six months internship period will get over on 31-June-2022.

During the period of his Internship program with us, he is found punctual, hardworking and inquisitive.

We wish him a successful career ahead.

Yours Sincerely,

For **ZapCom Solutions Pvt Ltd.**

**SRINIVAS KOTHAKOTA COO**

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**INDIA**

ZapCom Solutions Pvt Ltd  
9th Floor, Gamma Tower, Sigma Soft Tech Park  
Whitefield, Bangalore - 560066  
Ph: +91 80-67232 300

[www.zapcom.com](http://www.zapcom.com)  
CIN: U72200 KA2 0149TC 075530

**USA**

ZapCom Group, Inc.  
7033 Village Parkway, Ste.211  
Dublin, CA 94568  
Ph: +1-425-350-7003

**GOA UNIVERSITY**



**GOA BUSINESS SCHOOL**

**CERTIFICATE OF EVALUATION**

This is to certify that Mr. Dhanraj Pai Raiturkar has been evaluated for the project work  
titled

“Report of Internship done at Zapcom Solutions Pvt Ltd” undertaken at ZapCom  
Solutions Private Limited, Bangalore in partial fulfillment for the award of the degree in  
Master of Computer Application.

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**Examiner 1**

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**Examiner 2**

**Place: Goa University**

**Date: 11th June 2022**

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**Dean, Goa Business School**

## **Acknowledgment**

I would like to take this opportunity to acknowledge and to extend my sincere gratitude to everyone who have guided and assisted me throughout the course of this Internship Period.

First and foremost, I would like to thank the CEO of ZapCom Solutions, Mr. Kishore Pallamreddy, COO of ZapCom Solutions, Mr. SRINIVAS KOTHAKOTA and the VP of ZapCom Solutions, Mr. Deepak Puranam for giving me this opportunity to work with such an incredible and hardworking team at ZapCom.

I thank Mr. M. S. Dayanand (Dean, Goa Business School, Goa University), Mr. Ramdas Karmali (Prof. and TPO, MCA, Goa Business School, Goa University), Ms. Yma Pinto (Program Director, MCA, Goa Business School, Goa University), Mr. Jarret Stevan Anthony Fernandes (Assistant Prof, MCA, Goa Business School, Goa University) and all the faculty of MCA, Goa University for their constant encouragement and support during the project work.

**Thank You**

**Dhanraj Pai Raiturkar**

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# Introduction

This internship report describes the projects carried out during a 6 month, full-time internship period pursued by Mr Dhanraj Pai Raiturkar at ZapCom Solutions Private Limited in accordance with the curriculum of the VI Semester Industrial training of Department of Computer Science and Technology, Goa University - Goa.

The first part of the report offers an overview of the organization, followed by highlights of various relevant projects carried out and their respective analysis performed during the month of January till May 2022.

During this internship period I have worked with various technologies ranging from JAVASCRIPT, TYPESCRIPT, REACTJS, NODEJS etc and learnt many industry best practices.

Finally, the report wraps up with the project timeline and a brief note on the list of things that I learnt and the experiences that I had at the company.

## **DISCLAIMER**

THE INFORMATION CONTAINED IN THIS REPORT IS THE WORK DONE BY THE AUTHOR AS PART OF THE INDUSTRIAL TRAINING PROGRAMME OF MCA, GOA UNIVERSITY. THE DATA AND SCREENSHOTS ADDED IN THIS REPORT ARE SOLELY FOR REFERENCE PURPOSE ONLY. IT DOES NOT IN ANY WAY REPRESENT THE ACTUAL DATA USED FOR THE PROJECTS. CLASS DIAGRAM, ER- DIAGRAM AND WORK FLOW DETAILS ARE NOT GIVEN IN THE REPORT AS IT IS AGAINST THE COMPANY'S PRIVACY POLICY.



## Company Profile

ZapCom is a product based company. It is an ISO 9001 and 27001 certified company with a strong leadership with over 120 years of cumulative Travel and Hospitality domain expertise. It supports Start-Up ideas in various aspects like Travel, Hospitality and Retail industry.

ZapCom excels in improving system performance, enhancing delivery efficiency and reducing costs. It provides end-to-end solutions in Application Development and it also helps in developing Advanced IT Technologies and Solutions.

ZapCom has strong Management team with experience in Product Engineering and E2E Consulting and the ZapCom's core team has deep domain knowledge and expertise in e-commerce and Travel and Hospitality. The company helps its customers to build complex software solutions on cloud or migrate the legacy.

- **Vision:** To raise innovative ideas with good amalgamation of technology and go-to-market strategy.

- **Mission:** To build a team of talented resources with the right technical insight to serve customers with top-notch products and services in travel, hospitality and retail industry.
- **Philosophy:** To collaborate with its partners in a long term journey to enrich customer experience on a daily basis.

ZapCom has successfully delivered many projects in Agile and Scrum methodology. The company has helped its customers to adopt and further improve their delivery efficiency through automation of DevOps and Testing.

ZapCom helps its customers to achieve performance targets. ZapCom's Architecture Realization, Solution Engineering, Database Re-engineering and Performance Engineering services spearheaded by seasoned technologists help to achieve any organization's IT objectives.

## Project - Saltie



Saltie was created for the discerning cruise goer to book the perfect cruise with ease. You can share cruises, itineraries, destinations, and price comparisons with your family and friends.

## Tools and Technologies used

AngularJS

Javascript

Jquery

HTML

CSS

Ionic Framework

AWS

Git

Neo4j

# **My Contribution**

## **Infrastructure setup**

Setup UI Code

Setup Back-end

DB and server configurations

## **UI and Backend Changes**

Remove Banner

Replace "Saltie" with "Curator"

Replace the word "Caribbean" with "Experience"

Replace the word "Cruising" with "Shopping"

Replace "Saltie" with "Curator" Banner on all pages

Updates to Favourite Categories Page and required backend changes

Updates to Question Changes

Updates to Cruise Recommendations page

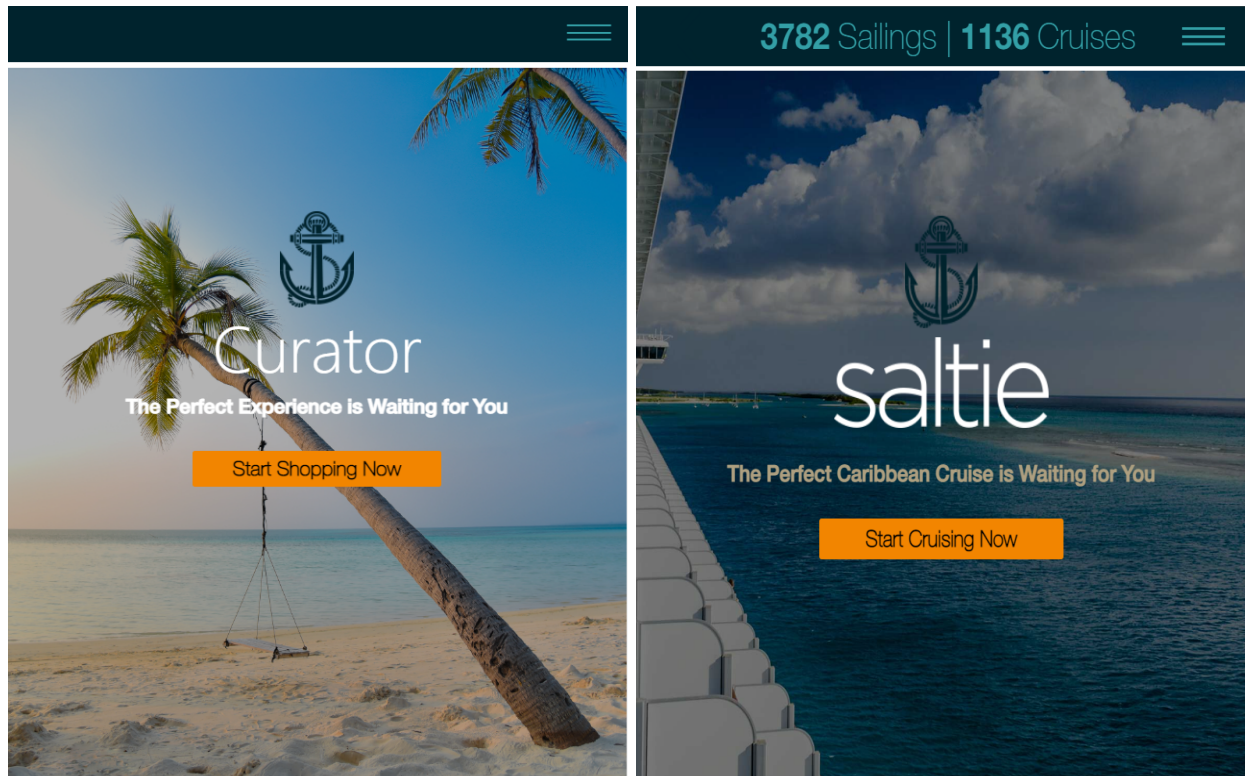
Selected Trip Page Changes

Other misc Changes

Final Release

## Detailed Contribution

Implement Saltie Curator to include tour and resort packages along with Cruise packages.



Create Responsive Destination Detail Pages for Curator.

Each Page Consist of Tour details with introduction and itinerary details along an option to view types of rooms available with Room Details and a carousel to display the fun activities included in the package.

←

↑

Your Experience

≡

←

JUL 15  
2022

SEPT 16  
2022

→

GARDEN VIEW  
\$749

POOL VIEW  
\$879

5 Night Cancun Relaxation

Live Aqua Beach Resort

Best resort in Cancun

Cancun With Excursions

Live Aqua Beach Resort Cancun, is one of the most awarded resorts with Blue Flag certificates, for having a clean beach and Excellence in Trip Advisor, placing us in the top ten with excellent comments from our guests.

Adult Only experience

ADD EXCURSIONS

BOOK NOW

Pool View

2 Double Beds / 2022-09-16 / \$879

Superior Room

Room Features

Please note: Bedding type is subject to resort availability.  
Child pricing is based on sharing existing bed(s). No extra bed available.  
Maximum occupancy 2 adults, 2 adults and 1 child or 1 adult and 2 children.  
Minimum occupancy 1 adult.  
In-room temperature control.

Next Step

Your Activity

Casino & Gambling / Other Features

Casino Table games, slot machines, and more Currencies Accepted: U.S. Dollars, Euros, Travelers Checks, Cruise Card, and All Major Credit Cards

## Project- Viva Voyage



VivaVoyage is a cruise booking website which allows customers to book the best Cruise Vacations for the best prices.

### Tools and technologies used:

HTML

CSS

Javascript

NodeJS

Wordpress

PHP

SQL

Jira

Git

### My Contribution

Change payment Gateway from Optomony to Pay360.

## Detailed Contribution

### Infrastructure setup

- Setup UI Code

- Setup Back-end

- DB and server configurations

### Research Pay360 UI Integration.

Integrate Pay360 payment gateway to vivavoyage

Modify Transactions Table Schema to be compatible with Pay360 without affecting existing data.

Prepopulate User Payment Details on payment page.

Implement proper error handling and refactor the existing UI code for payments.

Change the current payment flow for security purposes.

Create an endpoint in user microservices to read the shortcode sent by odysseus (3rd party booking engine) and fetch data from the database which is mapped to that shortcode.

Modify OdysseusTransaction Table to include shortcode and booking data.



Booking Id \*

Email Id \*

Amount \*

Currency Type \*

Continue

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\* Viva Voyage guarantees that it can match any cruise line's price that is available directly to the public at the time of booking. Any offers that clients have received must be verified by Viva Voyage in order to match the offer price. This guarantee only applies to new reservations and does not apply to group rates or rates that are not available to the general public direct from the cruise line.

Many of the flights and flight-inclusive holidays on this website are financially protected by the ATOL scheme. But ATOL protection does not apply to all holiday and travel services listed on this website. Please ask us to confirm what protection may apply to your booking. If you do not receive an ATOL Certificate then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. Please see our booking conditions for information, or for more information about financial protection and the ATOL Certificate go to: [www.atol.org.uk/ATOLCertificate](http://www.atol.org.uk/ATOLCertificate)

The Travel Trust Association is the only travel network in the UK to guarantee 100% financial protection to the consumer, ensuring total consumer confidence.

Website operated by Viva Voyage Limited, registered in England with number 6392468 registered office is:  
Viva Voyage Limited, Carter Backer Winter, 66 Prescott Street, London, E1 8NN  
©2021 Viva Voyage Limited



## Please Enter Address Details

First Name \*

Last Name \*

Phone Number \*

City

Address Line 1 \*

Address Line 2 \*

Postal Code \*

Region \*

Account Country\*

Date of Birth \*

Surname \*

Account No \*

Continue Payment

Cancel

Amount

£25.00 GBP

Card details

Card number \*

Start date (MM/YY)

Expiry date (MM/YY) \*

Issue number

Name on card \*

Security code \*

Card nickname

Billing address

Card nickname

Billing address

Address

☒ ☒ 

City

☒ 

Region

☒ 

Postcode

☒ 

Country

Pay Now

< Back

Amount

£25.00 GBP

Choose a card

Preferred / Default card

☒ Card

 Ending in: 1111

Other cards

[Use a new card](#) [Manage your cards](#)

Security code

Pay Now

< Back

## **Project- Neighborly**



Neighborly is the world's largest parent company of 29 home service brands and 5,000 franchises in nine countries.

The company was founded in 1981 as Dwyer Group and has 29 home service brands, 26 of which are service brands and 24 of which are franchise brands. Collectively, these concepts offer customers a broad base of residential and commercial services. Neighborly now has more than 5,000 franchises and 12 corporate support centers throughout North America, U.K. and Germany.

**Team:** Quarterbacks

## **My Contribution**

**Websites worked on:**

RPM (Real Property Management)

PTN (ProTradeNet)

## **Tools and Technologies used**

Javascript

Jquery

Typescript

ReactJS

HTML

CSS

Crownpeak

Azure DevOps

Git


## **Detailed Contribution**

**RPM website related user stories:**

**Implement CreatePDF Functionality to generate a pdf of the properties that are being compared along with the property graphs and tables.**

**Display a preview modal of the PDF that will be generated.**

Proud Member of the






a neighborly company

# 28739 RALEIGH PL

28739 RALEIGH PL  
Estimated Price: \$195,000

Estimated Price: 211859

 4 Beds
 3 Baths
 2,582 sqft


X

Arbitrarily Done Right Promise

Request Assessment

Send as PDF


Add Property



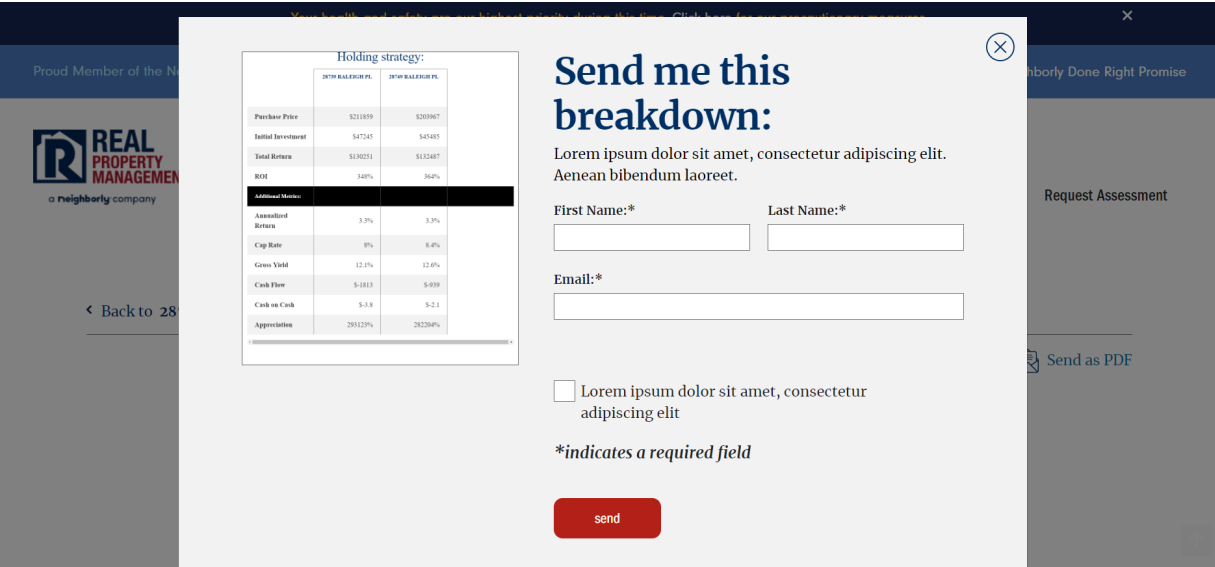
<b>Calculated Return</b>	130251
<small>10 years</small>	
<b>% ROI</b>	348
<small>10 years</small>	
<b>Initial Investment</b>	47245

### Overview

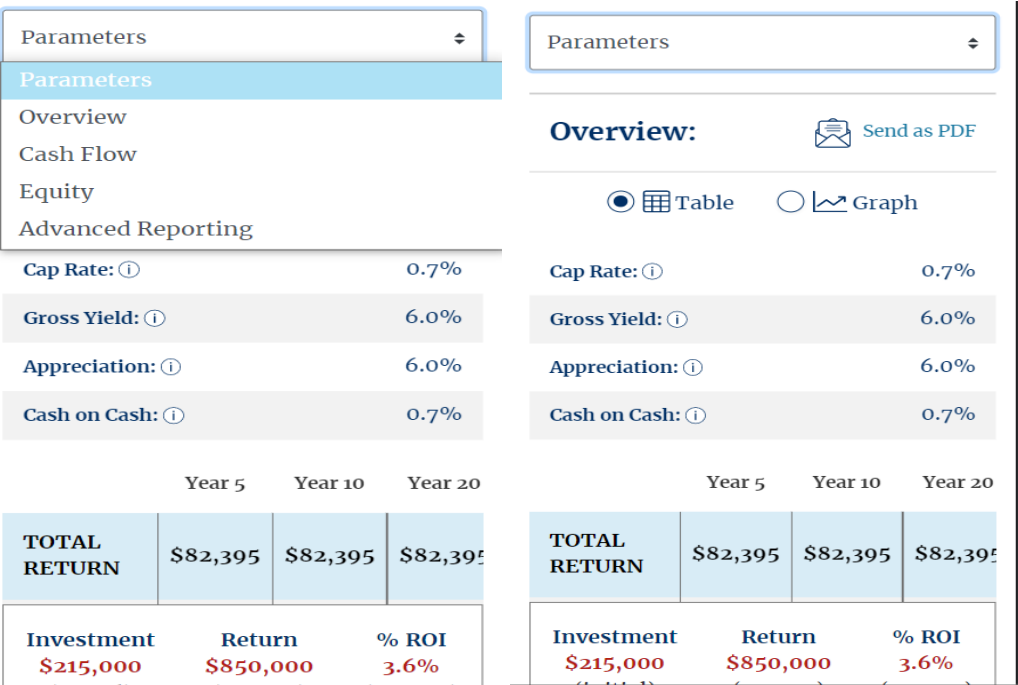
	Year 5	Year 10	Year 20	Year 30
<b>TOTAL RETURN</b>	\$26,939	\$130,251	\$450,392	\$971,361
Cumulative Cash Flow	\$-13,561	\$-37,024	\$-17,117	\$44,887
Cumulative Appreciation Gain	\$37,341	\$81,264	\$193,699	\$249,262
Equity Build Up	\$440,639	\$158,951	\$573,119	\$1,019,430
Annualized Return	3.3%	3.3%	3.3%	3.3%
Total Investment	\$396,183	\$367,853	\$183,863	\$416,735



Show a preview image of the first page of the PDF preview on the preview modal.



Implement Floating Menu(navigation) for Mobile View in RPM details page.



## RPM and PTN website related Bug Fixes:

Numbers are not allowed in first,last name of the add user as per wiki

The screenshot shows a web interface with a sidebar on the left containing a search bar and a list of users. The main area displays the 'Add User' form. The form fields are as follows:

- First Name \***: Input field containing '123'.
- Last Name \***: Input field containing '234'.
- Email \***: Input field containing 'e.smith@kpmg.com.au'.
- Confirm Email \***: Input field containing 'e.smith@kpmg.com.au'.
- Role \***: Radio button selection with 'Admin' selected.

The bug is that the first and last name fields accept numeric input, which is not allowed according to the wiki.

Email id validation not given for metronics admin login

The screenshot shows the 'Add User' form with the following fields:

- First Name \***: Input field containing 'vandana'.
- Last Name \***: Input field containing 'shenoy'.
- Email \***: Input field containing 'vandana.shenoygmail.com'.
- Confirm Email \***: Input field containing 'vandana.shenoygmail.com'.
- Role \***: Radio button selection with 'Admin' selected.

The bug is that the email field does not have proper validation, allowing an invalid email address to be entered.

PTN-Email id validations not proper

Your health and safety are our highest priority during this time. [Click here](#) for our precautionary measures.



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### Member FAQ

Email

v@v.co

Website

Years in operation

Services:

Offers Online Ordering:

## Alternate phone numbers not having proper validations

Alternate phone number

1234567bthhghf

Website

Reference 2:

Business Name

Contact

Phone Number

1234567dfgdgdg

Reference 3:

Business Name

Contact


Phone Number

12345678901eeee

**PTN: Preferred vendors:** The selection on left panel in 'preferred vendor' is not navigating to the expected output on right hand panel



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1-888-123-4567  
[SIGN IN >](#)

**General**

Mr. Appliance - Specialty

Business Services - Merchant Processing

Communications

Employee - Payroll & Hiring Services


Employee - Uniforms

Equipment


Glass Doctor - Specialty


The Grounds Guys - Specialty

Mr.Handyman - Specialty





**Mr. Appliance - Specialty**

[PorcelainPlus](#) 



**Business Services - Merchant Processing**

[CardConnect Pro](#) 




**Communications**

<https://www-ptn.nblytest.com/example/preferred-vendor#general>

## PTN: Phone Number taking long values in contact us form

Your health and safety are our highest priority during this time. [Click here](#) for our precautionary measures.



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[Testimonials](#)
[Meet Our Team](#)
[FAQs](#)
[Member Home](#)
[Preferred vendors](#)

[Member FAQ](#)

Phone
Email Address\*

What can we help you with?

☒ **Member support**
☐ Vendor support
☐ Other

Anything else to add?

Circle looks like oval. Needs to be round

## Neighborly®: A Global Service-Based Franchise Company

Like most companies, Neighborly has an official mission statement and vision; however, unlike other companies, we also have a Code of Values that each employee is urged to follow and know by heart and with heart. The Code of Values serves as a set of universal guidelines by which we strive to adhere, from the bottom of the organization all the way to the top. In fact, any meeting of three or more employees of Neighborly begins with a reciting the Code of Values.

Treating others as we would like to be treated.

Listening with the intent to understand what is being said and

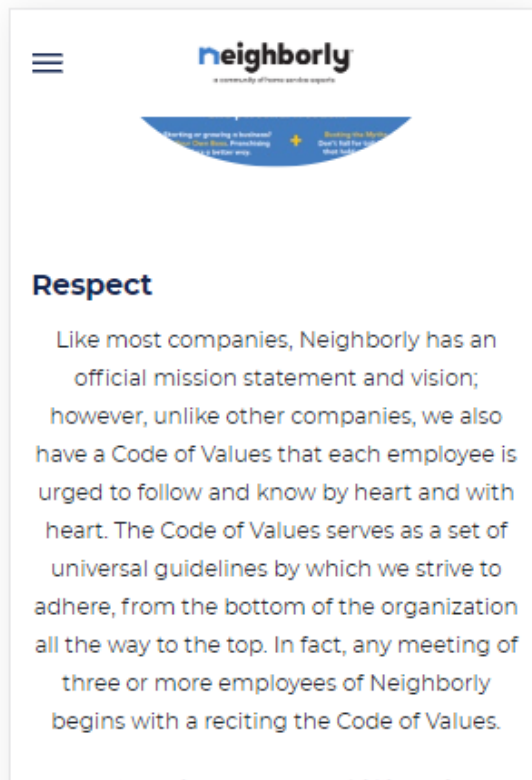
- Treating others as we would like to be treated.

- Timely Response Guarantee

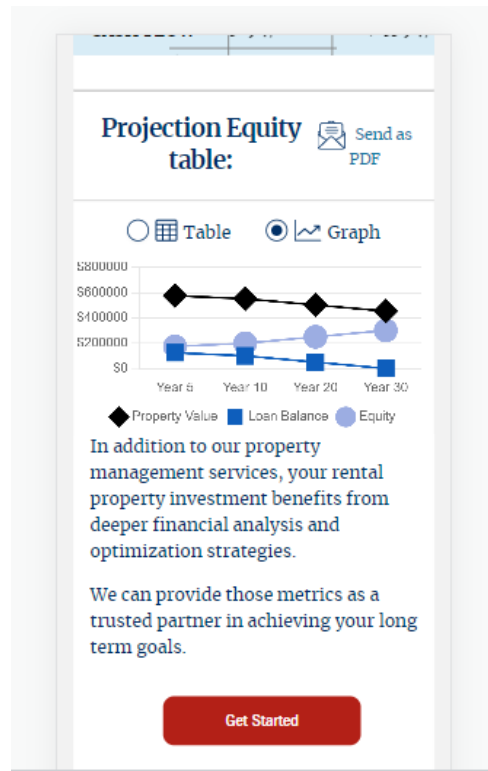
- Listening with the intent to



Mobile view alignment of bullets and description not proper



Advance reporting name/tab not at all seen in the mobile view



sqft not matching revels.



## 2522 Horseshoe Bend Rd SW

Marietta, GA 30064

Estimated Price: \$195,000

4 Beds 3 Baths 2,582 sqft

Add to list add items in list to compare

Calculated Return ⓘ **\$85,000**

10 years

## **POC Project**

As my POC project I have developed a light weight social media application using MERN stack.

## **Tools and Technologies used**

MongoDB

ExpressJS framework

ReactJS

NodeJS

JWT

Bcrypt

Redux

Redux Toolkit

Redux Persist

React testing library

## **Functionality**

Register New User

Login User

Login/Register form validations

Update Personal Information

Update Profile Picture

Update Cover Photo

Follow/Unfollow a User

Add Post

Delete Post

View Follower Posts

Like/Unlike a Post

## **Internship Timeline**

### **January**

#### **Week 1:**

Onboarding

#### **Week 2 and 3:**

Tasks Assigned by Mentor in Javascript

#### **Week 4:**

Tasks Assigned by Mentor in ReactJS

### **February**

#### **Week 1:**

Saltie Project Setup

#### **Week 2:**

Started ReactJS Course

Saltie Project UI changes

#### **Week 3 and 4:**

Saltie Project Implementing Curator

## **March**

### **Week 1 and 2:**

Started Working on POC Project  
Saltie Project Implementing Details Page

### **Week 3:**

POC Project work  
Saltie Project work  
ReactJS Course

### **Week 4:**

POC Project Work  
ReactJS Course

## **April**

### **Week 1:**

POC Project Work  
ReactJS Course

### **Week 2:**

NodeJS Crash Course  
ReactJS Course  
POC Project Work

### **Week 3:**

POC Project work  
Started Work on VivaVoyage Project  
MERN Stack Crash course  
ReactJS Course

### **Week 4:**

Research on Pay360 Payment Gateway

## ReactJS Course

### May

#### **Week 1:**

Integrated Pay360 Payment Gateway into VivaVoyage  
Started Working on Neighborly Project

#### **Week 2:**

Implementing PDF Generation for RPM website in neighborly.

Changed VivaVoyage Payment Flow for Security purposes.

#### **Week3:**

Fixed RPM and PTN related Bugs.

Worked on creating new End-Points for vivavoyage payment flow.

#### **Week4:**

Implemented Floating Menu in RPM Website in neighborly.

## **Courses Completed**

React- The Complete Guide (incl Hooks, React Router, Redux)

[https://www.udemy.com/share/101Wby3@yqiZe9faaM8NegE495v\\_z72bKIJNgge3Cjw4SAEELPHtTPIVOfg\\_D8LHynC7WE4u/](https://www.udemy.com/share/101Wby3@yqiZe9faaM8NegE495v_z72bKIJNgge3Cjw4SAEELPHtTPIVOfg_D8LHynC7WE4u/)

NodeJS Crash Course

<https://youtu.be/fBNz5xF-Kx4>

MERN Stack Crash Course

<https://youtu.be/-0exw-9YJBo>