# **Report of Internship Done at SOFTMONKS (OPC) PVT LTD**

An Internship Report for

Course code and Course Title: CSA-652 - Industry Internship / Software Project Development

Credits: 16

Submitted in partial fulfilment of MCA Degree

for Semester IV.

By

### **RUTVIK RAGHUNATH SAWANT**

Seat Number : 22P0320037 ABC ID : 196579508518 PR Number : 201909266

Under the mentorship of

## Ms. SHRADHA BHAGAT

Discipline of Computer Science and Technology, Goa Business School, Goa University.



Goa University

Date: June 2024

Examined by:

Seal of the School

## **DECLARATION BY STUDENT**

I hereby declare that the data presented in this Internship report entitled, "**Report of Internship Done at SOFTMONKS (OPC) PVT LTD.**" is based on the results of investigations carried out by me in the Discipline of Computer Science and Technology, Goa Business School, Goa University, under the mentorship of Dr. P Payaswini and the same has not been submitted elsewhere for the award of a degree or diploma by me. Further, I understand that Goa University or its authorities will not be responsible for the correctness of observations / experimental or other findings given the internship report/work. I hereby authorise the University/college authorities to upload this dissertation on the dissertation repository or anywhere else as the UGC regulations demand and make it available to any one as needed.

> Mr. Rutvik Raghunath Sawant 22P0320037 Master of Computer Application Goa Business School

Date: Place: Goa University

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# **COMPLETION CERTIFICATE**

This is to certify that the Internship report, "**Report of Internship Done at SOFTMONKS (OPC) PVT LTD.**" is a bonafide work carried out by **Mr. Rutvik Raghunath Sawant** under my mentorship in partial fulfilment of the requirements for the award of the degree of Master of Computer Application in the Discipline of Computer Science and Technology at the Goa Business School, Goa University.

> Dr. P Payaswini Assistant Professor, MCA Goa Business School

Date:

Signature of Dean of School/HoD Date: Place: Goa University School/Department Stamp

### **INTERNSHIP OFFER LETTER**



SoftMonks (OPC) Private Limited CIN: U72200GA20150PC007747 GSTIN: 30A8WCS3196E124 Office #12, 5th Floor, Buildmore Business Park, Khorlim-Xim, Mapusa - Goa (India) - 403507 Mobile: +91-982-211-3668 Ph: +91-832-297-6622 infoasoftmonks.com www.softmonks.com

Date: December 22, 2023

To, Rutvik Sawant H.No. 356, Munang Waddo, Assagao, Bardez, Goa - 403507

Dear Rutvik,

SoftMonks (OPC) Private Limited (SOFTMONKS) is pleased to offer you a short term assignment as "Intern" effective January 1, 2024.

The internship will be a maximum of six months ending on or before June 30, 2024. You will be paid a monthly stipend of INR 10,000.00 paid in accordance with our normal payroll practices.

During your internship period you will be working on our client project. The project should be completed at our office and during office hours. The completed project will be sole property of SOFTMONKS and should not be shared with anyone outside SOFTMONKS. Due to the non-disclosure agreement with our client, you will not be able to present the project in full or in parts to anyone outside SOFTMONKS.

Upon joining, you will have to sign the Employee Confidentiality Agreement and abide by the rules and regulations of the company.

As per company norms, you will have to submit 2 photographs, photo copies of 2 ID proofs, graduation certificates and certificates for any other courses obtained.

If you would like to accept the internship, please sign and return a copy of this letter along with the documents mentioned.

It is a pleasure to make you this offer to join the Team SOFTMONKS.

Sincerely,

SoftMonks (OPC) Private Limited

g Director

Shivprasad Mangesh Ajgaonkar

software design & development | database | content management system | web design & development | online services customer relationship management system | android | iOS | e-commerce | search engine optimization | user experience

# **INTERNSHIP CERTIFICATE**



SoftMonks (OPC) Private Limited CIN: U72200GA20150PC007747 Office #12, 5th Floor, Buildmore Business Park, Khorlim-Xim, Mapusa, Goa - 403507 (INDIA) Cell: +91 982-211-3668 Phone: +91 832-297-6622 info@softmonks.com Phone: +91 832-297-6622

# **TO WHOMESOEVER IT MAY CONCERN**

This is to certify that **Mr. Rutvik Raghunath Sawant** was employed with us as an **"Intern"** from **January 1, 2024** to **May 31, 2024** in the capacity of **Software Developer.** 

During his tenure of service with us we found him sincere, hardworking and enterprising. He was efficient in his work and capable of handling the work assigned to him, effectively.

His project was titled "App Based Internal Employee Management System."

His major contributions during the internship were as follows:

- Designing various screens for the above-mentioned application.
- He was also instrumental in designing Website and Mobile Apps for our clients in United States.
- Worked to create different versions of the same used case until satisfaction.

We issue this certificate thanking him on being such a good addition to the team and the company here. For whatever small time and wish him all the best in his future endeavors.

SoftMonks (OPC) Private Limited

Shivprasad Mangesh Ajgaonkar

Place: Mapusa, Goa Date: May 31, 2024

software design & development | database | content management system | web design & development | online services customer relationship management system | android | iOS | e-commerce | search engine optimization | user experience

### **ACKNOWLEDGEMENT**

The Internship at **SOFTMONKS (OPC) PVT LTD** was transformative. It ignited a passion for Design & Development that will propel me forward in my career.

**SOFTMONKS (OPC) PVT LTD** provided a launchpad for my professional ambitions. The skills and knowledge I gained will be instrumental in achieving my career goals.

My journey was enriched by the incredible people I met. A heartfelt thank you to my benefactors for their unwavering support and encouragement throughout this transformative internship. Special recognition goes to **Mr. Shivprasad Mangesh Ajgaonkar (Managing Director)** for taking a chance on me and providing invaluable guidance.

My deepest gratitude to Ms. Shradha Bhagat (Team Lead), who served as my mentor. Their insightful suggestions, generous spirit, and constant encouragement were a constant source of motivation. Their expertise and dedication were truly inspiring. Thanks to Ms. Devayani Sirsat (Project Lead), Mr. Hanumant Godekar and Ms. Sujata Bagli (Software Engineer) for fostering a positive, welcoming, and dynamic work environment that made me feel valued and at ease even as a newcomer.

I wouldn't be here without the unwavering support of the amazing faculty at Goa Business School, Goa University. A big thank you to **Mrs. Jyoti Pawar** (Dean), **Mr. Ramdas Karmali** (Prof. and TPO, MCA), **Mr. Ramrao Wagh** (Program Director, MCA), **Mr. Hanumant Redkar** (Assistant Prof, MCA), and the entire MCA faculty for their constant encouragement and guidance throughout this project.

Finally, to my parents, teachers, and friends – you are the wind beneath my wings. This internship wouldn't have been possible without your unwavering support and belief in me. A heartfelt thank you for everything.

The SoftMonks family holds a special place in my heart. Their willingness to help and guide me in all aspects, both professional and personal, has been instrumental. This experience has instilled in me the confidence and skills to tackle future challenges, and I am truly grateful for the positive impact it has had on my career development.

#### EXECUTIVE SUMMARY

This report details my internship experience from January 01, 2024, to June 03, 2024. Throughout the internship, I had the opportunity to work on diverse projects, gaining hands-on experience in web and app design and backend development. I worked with various tools and technologies, including Figma, HTML, CSS, JavaScript, PHP and jQuery.

#### **Organization**

The organization provided a dynamic and collaborative environment where creativity and technical skills were equally valued. Projects ranged from redesigning websites and apps to developing backend support. Regular meetings, such as scrum meetings and team cohesion.

#### **Tasks Handled**

- UI UX Design: I designed screens for their App Based Internal Employee Management System application based on android and iOS platforms. Additionally, I redesigned some portions of website and app for their client having car rental business based in United States.
- Backend Development: I developed backend support for their App Based Internal Employee Management system from creating User Interfaces to data manipulation in modules using HTML, CSS, JS, PHP and jQuery.

### **Learning Outcomes**

During this entire internship, I developed a comprehensive understanding of UI UX Design and Backend Development. I explored deeper in the field of UI UX learning design principles, user centeredness, user groups, understanding client requirements, designing screens using Figma and whereas in Backend Development, I learnt about how to develop user interfaces using HTML, CSS, Javascript and manipulating data across it using MySQL, jQuery and PHP.

Additionally I improved my communication and presentation skills, project management and team collaboration.

### **Challenges Faced**

- Project Management: Time management and prioritization abilities were essential for handling several projects at once. A constant problem was juggling the demands of multiple duties and making sure that deliveries were made on schedule.
- 2. Technical Challenges: Keeping adaptable site designs, guaranteeing cross-browser compatibility, and fixing PHP and database issues were major challenges. To achieve the intended results, debugging and troubleshooting were necessary for each module.
- 3. Iterative Design: Iterations of feedback on designs need flexibility and an acute attention to detail. It took some getting used to incorporating client feedback while keeping design integrity.

All things considered, this internship was a worthwhile educational opportunity that greatly improved my technical proficiency, creativity, and professional growth. The difficulties I had during this time helped me gain useful insights into technical debugging, project management, and collaborative development, which helped me be ready for my next professional ventures.

# **CHAPTER I : ORGANIZATION**

#### **1.1 BIRD-EYE-VIEW**



Name of the Company: SOFTMONKS (OPC) PVT. LTD. Address: Office #12, 5th Floor, BuildMore Business Park, Khorlim-Xim, Mapusa, Goa - 403507. Phone Number: +91-832-945-2046 Email: info@softmonks.com Website: www.softmonks.com

SOFTMONKS (OPC) PRIVATE LIMITED was established on October 25, 2015, as a private company. It is registered with the Registrar of Companies in Goa and is categorised as a non-government corporation. It is involved in operating systems software, business & other application software, software publishing, consulting, and software supply.

Overall, the company's proficiency with marketing, content management, and crossplatform e-commerce allows them to create comprehensive programs that seamlessly integrate each of these components. Their primary areas of competence are web-based software using PHP, MySQL, HTML/CSS, JavaScript, and Android and iOS platforms. This integrated strategy encourages customer satisfaction and engagement, which eventually boosts company expansion and success.

SOFTMONKS is an idealist company. They adhere to the "Software Development Life Cycle" and make sure that their usability experts thoroughly evaluate every product they build. To obtain the best quality, deploy software through a complex sequence of permutations and combinations, selecting the best technology based on the needs of the client.

To differentiate themselves, the corporation mainly uses three letters:

- "LISTEN": In order to create flawless software, the organisation pays attention to all needs, investigates the client's business model, comprehends their questions, and identifies their target market.
- **"THINK"**: Following the receipt of all requirements, analysing the business plan, and identifying the intended user base for the software development project.
- "DEVELOP": They use the best technology available to design your program based on needs and study.

#### **1.2 SERVICES**

- Mobile Application Development: Developing user friendly mobile applications for both android and iOS platform.
- Web Development: Creating full stack websites that are dynamic and improve user engagement and business expansion.
- IT Support and Consultancy: Offering expert IT support and consultancy services to enhance business operations
- CMS and CRM: CMS lets you create and edit website content easily. CRM focuses on customers, tracking interactions and managing relationships. They can even work together for a more powerful online presence.

# **CHAPTER II : TASKS HANDLED**

### **2.1 NEXTCAR WEBSITE**

- Redesign Location, Franchise, Rental Confirmation Page and other minor modules.
- Enhance the visual design to make it modern and appealing to the users.
- Maintain the overall flow of each module.
- Improve information architecture such that when a user arrives at the website should not find any difficulty while looking for some information on the website.
- Design responsive screens for different devices mainly Desktop, Mobile Phone and Tablet.
- Creating efficient Pop-Up Screens for some part of the Modules.
- Design rental confirmation screen for the customer with clear visuals showcasing rental information with all the necessary details as produced in the existing website.

## **2.2 APP BASED INTERNAL EMPLOYEE MANAGEMENT SYSTEM**

- Research and define the problem by conversing with users.
- For better understanding explored their CMS portal.
- Derive solution based on gathered resources. (Resources are basically the requirements, functionalities to implement, some case studies from the internet and pain points from the user's past app usage experiences.)
- Create wireframes and present how the basic structure of the app looks like, how many screens it is going to have, what will be the user/app flow, how each module will be appearing and others.
- Based on finalised wireframes and app flow, designed High Fidelity User Interfaces for each screen of the app.
- Gather feedback for screens designed for each module.
- Created a Prototype of the entire app once all the screens were finalised and presented to the team.
- Developed User Interfaces and some minor functionalities for the backend of the app.
- Worked on the Time Tracker and Leave Request Module at the Backend.
- Implemented functionalities like adding leave request, edit leave request, listing all the leave requests, modified content visibility based on the User-type.

#### **2.3 NEXTCAR APP**

- Exploring the existing app.
- Finding places in need of improvement.
- Understanding different processes in the app.
- Creating different samples of themes to be used for the app.
- Redesigning every screen and mapping the user flow.
- Verify each process by referring to existing app and ask for feedback.
- Designed screens for Rental Booking Process, Rental Listings, User Profile, Payment Process.
- Making necessary changes to designs.
- Implementing user interface design based on the user type.

### **2.4 INTERNSHIP TIMELINE**

#### 01 January 2024 - 01 June 2023

- Week 1:
  - Introduction to their different clients and projects.
  - Assigned task to design a module with locations for client website.
  - Design module according to different devices with prototyping. (Desktop, Mobile, Tablet)
- Week 2:
  - Got the first module reviewed in a meeting.
  - Improvised the module with all the requested changes.
  - Assigned task to design second module for the client website.
- Week 3:
  - Second module review and improvisation.
  - Task to design the third module of the booking process.
  - Existing booking process was explained in a meeting to get a better idea and changes were asked to suggest.
- Week 4:
  - Booking process module review.
  - Continuous meetings and design improvisation.
- Week 5:
  - Project briefing.
  - Referring and learning case studies on related projects.
  - Going through some design inspirations.
  - Continuous interaction with users to understand their requirements.
- Week 6:
  - Proposing ideas related to project modules in a meeting.
  - Creating app module flow.
  - Designing wireframes for the app.

- Week 7:
  - Creating UI/UX Designs for the app.
  - Took the first 2 screens and **Profile** module to design.
  - Created different samples.
  - Reviewed in weekly meetings.
- Week 8:
  - Calendar Module UI.
  - Time Tracker Module UI.
  - Leave Request Module UI.
- Week 9:
  - UI Design review and improvisation.
  - Developing Leave Request Module for the backend.
  - Developed UI Structure for backend.
- Week 10:
  - Developed Add Leave Request Functionality.
  - $\circ~$  In Code Calculation of leave data as per requirements.
  - Added Leave Request data to the table.
- Week 11:
  - Leave request data retrieval from table.
  - Display leave request data listing.
  - Fixed Leave Listing UI Structure.
- Week 12:
  - Edit / Update leave request from the listing itself.
  - Added TextArea for Reason of Leave in the module.
  - $\circ$   $\;$  Modified overall module due to new additional changes.
- Week 13:
  - Changed module visibility according to User Type (Admin, General).
  - Added conditions for Leave Request Approval/Rejection.
- Week 14:
  - Fixed Date/Time format issue.
  - Changed logic for Calculation of Leave Days.
  - Tested module thoroughly with different cases.

## • Week 15 – Week 23:

- Worked on SoftMonks Client App and Website (NextCar).
- Redesigned modules such as login and authentication, booking process, listing screens, account management and others.

# **CHAPTER III : LEARNINGS**

This internship gave me invaluable backend development and UI/UX design skills. I improved my information architecture abilities by redesigning the NEXTCAR website, which made it easier for users to discover what they need. In addition, I concentrated on making the design aesthetically pleasing and current while also being responsive on many kinds of screens. I have looked into implementing pop-ups for particular modules.

I developed a solid grasp of the user research procedure for the internal personnel management app by interviewing people and examining CMS data to identify issues and provide solutions. I became an expert at the wireframing process, producing high-quality mockups and getting user input. I also started working on backend programming, including features like user-based content visibility and leave request management.

Lastly, I was able to improve my app design abilities with the NEXTCAR app overhaul. I updated important screens such rental booking, listings, user profiles, and payments, mapped user flows, and highlighted places for improvement. Additionally, user-typespecific design concerns were stressed in this project. All in all, this internship improved my capacity to provide robust backend support for user-centered interfaces.

#### 3.1 TOOLS & TECHNOLOGIES



Figma is a web-based design tool for UI/UX featuring real-time collaboration and functionalities for mockups, prototypes, and design systems.



Android is a mobile operating system based on a modified version of the Linux kernel and other open-source software, designed primarily for touchscreen mobile devices such as smartphones and tablets.



Swift is a powerful and easy-to-learn programming language created by Apple for developing applications on their platforms (iOS, iPadOS, macOS, tvOS, watchOS). It's known for its speed, safety, and readability.



Android Studio is the official development environment for building Android apps. It lets you write code, design interfaces, test functionality, and deploy your app to the Google Play Store.



Git is a free and open-source version control system for tracking changes in computer files and code. It's particularly popular for collaborative software development.



Postman is a software platform for building and using APIs (Application Programming Interfaces). It simplifies creating, testing, and managing APIs throughout their lifecycle.



HTML (HyperText Markup Language) is the fundamental building block of web pages. It defines the structure and content of web content, like headings, paragraphs, images, and links. Imagine it as the skeleton of a web page.



CSS (Cascading Style Sheets) is the language that styles and beautifies web pages built with HTML. It controls the visual aspects of a web page, like fonts, colours, layout, and spacing.



JS, which stands for JavaScript, is the programming language that brings web pages to life. It adds interactivity, animation, and dynamic behaviour to what would otherwise be static HTML and CSS content.



jQuery is a popular JavaScript library that simplifies interacting with HTML, CSS, and the Document Object Model (DOM).



PHP (originally stood for Personal Home Page, now a recursive initialism for PHP: Hypertext Preprocessor) is a popular open-source scripting language specifically geared towards web development.



Kotlin is a programming language that makes coding concise, crossplatform, and fun. It is Google's preferred language for Android app development.



Xcode is Apple's integrated development environment for macOS, used to develop software for macOS, iOS, iPadOS, watchOS, tvOS, and visionOS.

# **CHAPTER IV : CHALLENGES**

I faced many obstacles during my internship, which helped me to hone my design and development abilities even more. The NEXTCAR website makeover forced me to strike a compromise between incorporating a contemporary visual update and preserving user familiarity with the current layout, especially for the bulk of senior users in the US. Finding this balance included paying close attention to user feedback, best practices in information architecture, and making sure the design followed senior user accessibility guidelines, which included using larger text sizes and highly contrasted color schemes.

There were challenges in developing the internal personnel management software. At first, it was difficult to comprehend the intricate workflows and user requirements through CMS data analysis and interviewing. Nonetheless, I was able to successfully obtain input and make sure the finished solution addressed user pain points by producing clear wireframes and prototypes. In order to produce a smooth user experience, close collaboration with developers was also necessary for the integration of the UI/UX design with backend functionality, such as leave request management.

# **CHAPTER V : REFERENCES**

- Figma <u>https://www.figma.com/</u>
- JavaScript <u>https://www.w3schools.com/js/</u>
- HTML
   <u>https://www.w3schools.com/html/</u>
- CSS
   <u>https://www.w3schools.com/css/</u>
- PHP https://www.w3schools.com/php/
- jQuery https://www.w3schools.com/jquery/

# **APPENDIX I**

Sample of work done

### • <u>Wireframes</u>



# • <u>Prototyping</u>



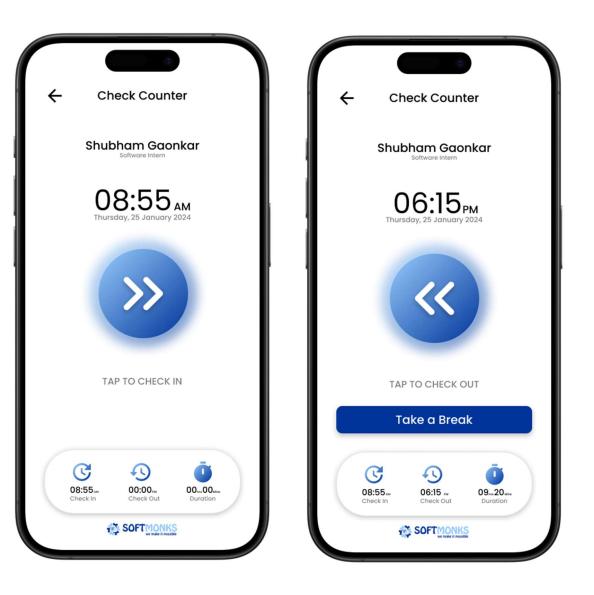
# • Log In Screen

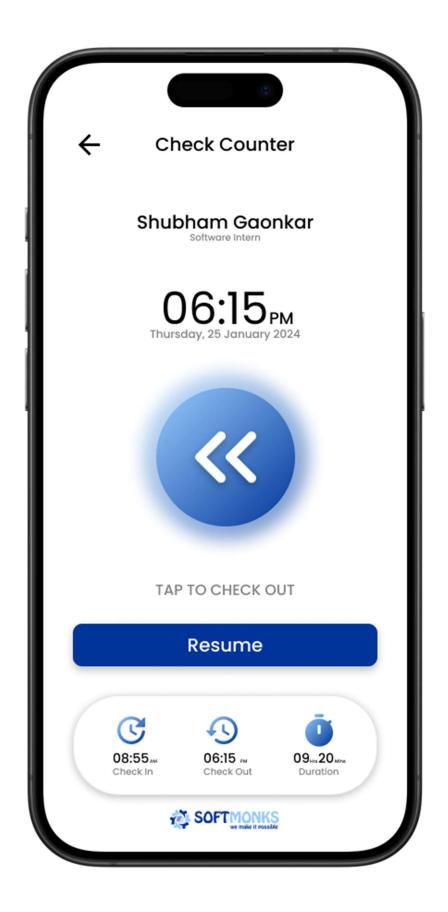
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# • Main Menu Screen

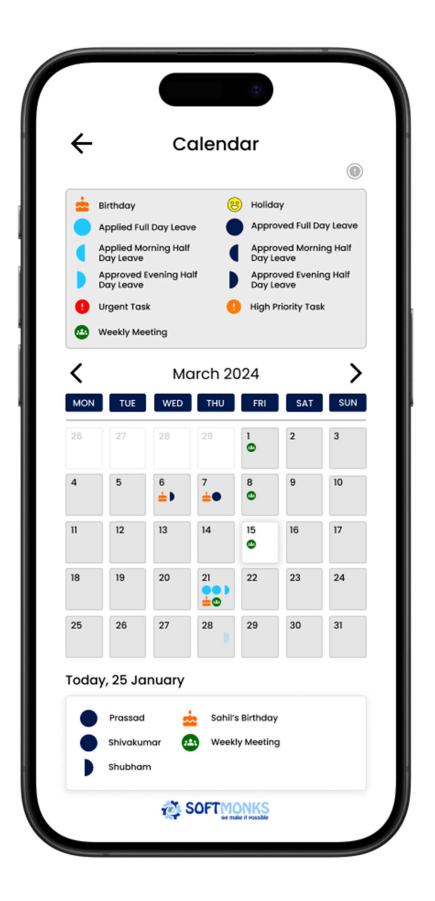


# • Check Counter Module





# • <u>Calendar Module</u>

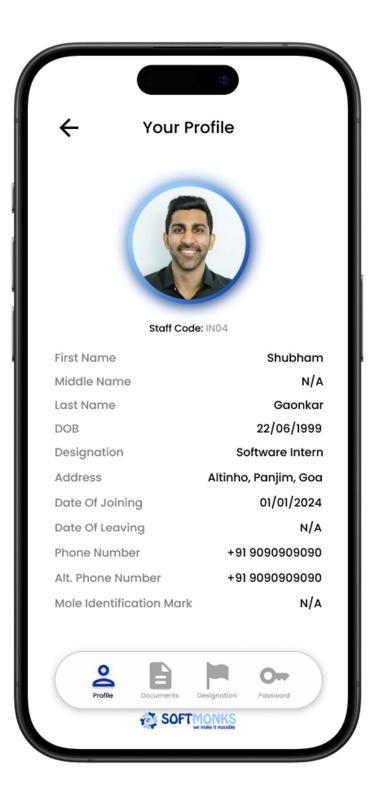


# Leave Request Module

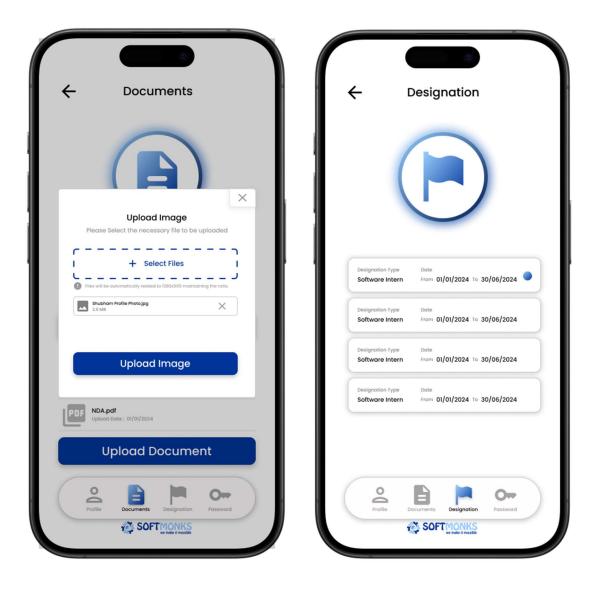
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Applied on 24/01/2024	Approved
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#### • **Profile Module**



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Change Password	Change Password
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## <u>Forgot Password</u>

Verification
We sent a 6-digit recovery code to your email. Verify the code to proceed.
Verify Did not receive the email? Check your spam folder or Resend Code in 56s.

Create New Passwa		
Your new password must be different from previous password you used.		Password Reset Complete
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C- Enter Your New Password	0	Go to Log In
Confirm New Password		
Or Confirm Your New Password	$\odot$	
Reset Password		

## • Salary Receipt

÷	Salary R	eceipts		
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# • <u>Company Policies</u>



# Backend Development

# • <u>Time Tracker Module</u>

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	Total	IN BREAK	Wed May 1 03:46 PM	Thu May 2	Fri May 3 09:16 AM	Sat May	4 Sun May 5	Mon May 6 09:46 AM	i Tue May 7 V	Wed Ma	Ŷ				10		2
akumar Harijan	27.10	OUT	03:46 PM	09:17 AM	01:58 PM			02:25 PM							-9	-	3-
		HOURS IN BREAK	0.00	08:50 AM 01:25 PM - 01:52 PM	4.42 08:54 AM			4.39 09:23 AM							×",	6 5	4
ham Gaonkar	44.12	OUT HOURS		01:25 PM - 01:52 PM 06:06 PM 8.49	01:56 PM 4.30			06:14 PM							1		
a Kasar	53.22	IN BREAK OUT		09:39 AM 01:26 PM - 01:55 PM 06:22 PM 8.14	08:39 AM 01:38 PM 4.59				12:15 AM 0 12:17 AM 0 0.02 4							08:55 AM	
ik Sawant	18.32	HOURS IN BREAK OUT HOURS			09:14 AM 06:17 PM 9.03			08:53 AM								LEAVE ON BREAK	
		IN BREAK															

#### TimeTrackers

TIMESHEET	CLOCK IN/OUT				
Showing 1 - 20 of	640			Show Page # 1 🔹 Per P	age 20 🗸
UserName		Status	ClockDateTime	Added On	
shivakumar@sof	ftmonks.com	BACK	06/05/2024 11:06 AM	06/05/2024 05:36 AM	-
shivakumar@softmonks.com		BREAK	06/05/2024 10:57 AM	06/05/2024 05:27 AM	
shivakumar@sof	ftmonks.com	IN	06/05/2024 10:57 AM	06/05/2024 05:27 AM	
shivakumar@sof	ftmonks.com	IN	06/03/2024 09:42 AM	06/03/2024 04:12 AM	
shivakumar@softmonks.com OUT		OUT	06/03/2024 09:42 AM	06/03/2024 04:12 AM	
shivakumar@sof	ftmonks.com	OUT	06/03/2024 09:42 AM	06/03/2024 04:12 AM	

#### • Profile Module

RS	Rutvik			rutvik@softmon	nonks.com ********					
Profile Leaves	Designation	Document								
taff Code			Date Of Birth			Email (Optional)				
IN04			03/12/2001		rutviksawant.rs12@gmail.com					
irst Name			Middle Name		Last Name					
Rutvik			Raghunath		Sawant	Sawant				
Address										
Assagao Goa Mobile Number		Residenc	o Numbor	Data of Joining		Data of Looving				
Nobile Number		9423313		Date of Joining 01/01/2024		Date of Leaving				
		9423313	/44							
Mole Identification	on Mark									
Creload	SAVE									

Profile	rofile														
RS	Ru	itvik	Sawant	ant rutvik@softmonks.com ********											
Profile Leaves	B Desi	gnation Do	cument												
Leaves Taken:3	/15							Lea	ves Avai	lable:12					
Showing 1 - 3 of 3						Show	Page # 1	· •	Per Page	(+) 10 ~					
Leave Type		Day	From Date	To Date	Applied Date	Days			Approved	Rejected					
Full Day	~	Friday	04/18/2024	04/20/2024	2024-12-04	3	Î	-	$\checkmark$						
Evening Half Da	ay 🗸	Tuesday	05/31/2024	05/31/2024	2024-05-21	0.5									
Full Day	~	Tuesday	06/12/2024	06/13/2024	2024-05-21	2									

# **APPENDIX II**

Photos while at work

