



INTERNSHIP REPORT

SHIVAKUMAR MASANNA HARIJAN

2264

Report of Internship Done at SOFTMONKS (OPC) PVT LTD

An Internship Report for

Course code and Course Title: CSA-652 - Industry Internship / Software Project Development

Credits: 16

Submitted in partial fulfilment of MCA Degree

for Semester IV.

By

SHIVAKUMAR MASANNA HARIJAN

Seat Number: 22P0320044

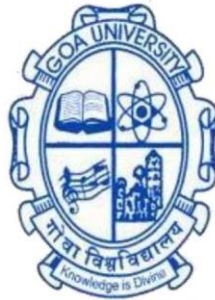
ABC ID: 504939701311

PR Number: 201910014

Under the mentorship of

Ms. SHRADHA BHAGAT

Discipline of Computer Science and Technology,
Goa Business School,
Goa University.



Goa University

Date: June 2024

Examined by:

Seal of the School

DECLARATION BY STUDENT

I hereby declare that the data presented in this Internship report entitled, “**Report of Internship Done at SOFTMONKS (OPC) PVT LTD.**” is based on the results of investigations carried out by me in the Discipline of Computer Science and Technology, Goa Business School, Goa University, under the mentorship of Dr. P Payaswini and the same has not been submitted elsewhere for the award of a degree or diploma by me. Further, I understand that Goa University or its authorities will not be responsible for the correctness of observations / experimental or other findings given the internship report/work. I hereby authorize the University/college authorities to upload this dissertation on the dissertation repository or anywhere else as the UGC regulations demand and make it available to any one as needed.

Mr. SHIVAKUMAR MASANNA HARIJAN
22P0320044

Master of Computer Application
Goa Business School

Date:

Place: Goa University

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COMPLETION CERTIFICATE

This is to certify that the Internship report , “**Report of Internship Done at SOFTMONKS (OPC) PVT LTD..**” is a bonafide work carried out by **Mr. Shivakumar Masanna Harijan** under my mentorship in partial fulfilment of the requirements for the award of the degree of Master of Computer Application in the Discipline of Computer Science and Technology at the Goa Business School, Goa University.

.

Dr. P Payaswini
Assistant Professor, MCA
Goa Business School

Date:

Signature of Dean of School/HoD

School/Department Stamp

Date:

Place: Goa University

INTERNSHIP OFFER LETTER



SoftMonks (OPC) Private Limited

CIN: U72200GA20150PC007747

GSTIN: 30AAWCS3196E1Z4

Office #12, 5th Floor, Buildmore Business Park,
Khorlim-Xim, Mapusa - Goa (India) - 403507

Mobile: +91-982-211-3668
info@softmonks.com

Ph: +91-832-297-6622
www.softmonks.com

Date: December 22, 2023

To,
Shivakumar Harijan
Pride Sunvillage, Sankwadi, Arpora
Bardez Goa.

Dear Shivakumar,

SoftMonks (OPC) Private Limited (SOFTMONKS) is pleased to offer you a short term assignment as "Intern" effective January 1, 2024.

The internship will be a maximum of six months ending on or before June 30, 2024. You will be paid a monthly stipend of INR 10,000.00 paid in accordance with our normal payroll practices.

During your internship period you will be working on our client project. The project should be completed at our office and during office hours. The completed project will be sole property of SOFTMONKS and should not be shared with anyone outside SOFTMONKS. Due to the non-disclosure agreement with our client, you will not be able to present the project in full or in parts to anyone outside SOFTMONKS.

Upon joining, you will have to sign the Employee Confidentiality Agreement and abide by the rules and regulations of the company.

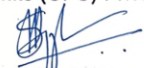
As per company norms, you will have to submit 2 photographs, photo copies of 2 ID proofs, graduation certificates and certificates for any other courses obtained.

If you would like to accept the internship, please sign and return a copy of this letter along with the documents mentioned.

It is a pleasure to make you this offer to join the Team SOFTMONKS.

Sincerely,

SoftMonks (OPC) Private Limited



Managing Director

Shivprasad Mangesh Ajaonkar

software design & development | database | content management system | web design & development | online services
customer relationship management system | android | iOS | e-commerce | search engine optimization | user experience

INTERNSHIP CERTIFICATE



SOFTMONKS
we make it possible

SoftMonks (OPC) Private Limited

CIN: U72200GA2015OPC007747

Office #12, 5th Floor, Buildmore Business Park,
Khorlim-Xim, Mapusa, Goa - 403507 (INDIA)

Cell: +91 982-211-3668 Phone: +91 832-297-6622
info@softmonks.com www.softmonks.com

TO WHOMESOEVER IT MAY CONCERN

This is to certify that **Mr. Shivakumar Masanna Harijan** was employed with us as an **"Intern"** from January 1, 2024 to May 31, 2024 in the capacity of **Software Developer**.

During his tenure of service with us we found him sincere, hardworking and enterprising. He was efficient in his work and capable of handling the work assigned to him, effectively.

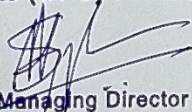
His project was titled "App Based Internal Employee Management System."

His major contributions during the internship were as follows:

- Developing iOS version of the above-mentioned application.
- Acquired in depth knowledge of Swift (iOS) mobile application development, etc.
- Worked to create test cases to debug and test the application.

We issue this certificate thanking him on being such a good addition to the team and the company here. For whatever small time and wish him all the best in his future endeavors.

SoftMonks (OPC) Private Limited



Managing Director

Shivprasad Mangesh Ajgaonkar

Place: Mapusa, Goa

Date: May 31, 2024



software design & development | database | content management system | web design & development | online services
customer relationship management system | android | iOS | e-commerce | search engine optimization | user experience

ACKNOWLEDGEMENT

The Internship at **SOFTMONKS (OPC) PVT LTD** was truly transformative, marking a pivotal moment in my journey toward becoming an iOS developer. It ignited a passion for iOS development that will undoubtedly shape my future career.

SOFTMONKS (OPC) PVT LTD provided me with an invaluable launchpad for my professional aspirations in iOS development. The skills and knowledge I acquired during my time here will play a crucial role in achieving my goals in this field.

I am immensely grateful for the incredible individuals I had the privilege to work with. I extend my heartfelt thanks to my mentors, whose unwavering support and guidance were instrumental throughout this transformative internship. Special recognition is owed to **Mr. Shivprasad Mangesh Ajgaonkar (Managing Director)** for his trust in me and invaluable mentorship.

My deepest gratitude to **Ms. Shradha Bhagat (Team Lead), Ms. Diksha Prabhugaonkar and Mr. Tony Michael (Software Engineers)**, who served as my mentors. Their insightful suggestions, generous spirit, and constant encouragement were a constant source of motivation. Their expertise and dedication were truly inspiring, and I am privileged to have learned from them.

I am also thankful to **Ms. Devayani Sirsat (Project Lead)** for fostering a positive, welcoming, and dynamic work environment that made me feel valued at ease even as a newcomer also for constant support as I navigated my internship.

I wouldn't be here without the unwavering support of the amazing faculty at Goa Business School, Goa University. A big thank you to **Mrs. Jyoti Pawar (Dean), Mr. Ramdas Karmali (Prof. and TPO, MCA), Mr. Ramrao Wagh (Program Director, MCA), Mr. Hanumant Redkar (Assistant Prof, MCA)**, and the entire MCA faculty for their constant encouragement and guidance throughout this project.

Finally, to my parents, teachers, and friends – you are the wind beneath my wings. This internship wouldn't have been possible without your unwavering support and belief in me. A heartfelt thank you for everything.

The SOFTMONKS family will always hold a special place in my heart. Their support and guidance, both professionally and personally, have been invaluable. This experience has equipped me with the confidence and skills to take on future challenges in iOS development, and I am immensely thankful for the positive impact it has had on my career journey.

EXECUTIVE SUMMARY

This report details my internship experience from January 01, 2024, to June 03, 2024. During my internship as a software developer intern, I gained valuable hands-on experience in the entire iOS app development lifecycle. I had the opportunity to work on Internal Employee Management System app, utilizing various iOS development tools and technologies like Xcode, Swift, and **UIKit** for user interface. I also implemented functionalities using **Alamofire** for efficient networking. This internship allowed me to delve deeper into user interface design and backend integration using these powerful tools.

Organization

I thrived within the dynamic and collaborative environment at SOFTMONKS (OPC) PVT LTD. The company fostered a culture where creativity and technical expertise were equally valued. My focus was on mobile app development, but I also gained exposure to various project stages, ranging from initial concept discussions to backend integration. This gave me a well-rounded learning experience. To ensure clear communication and collaboration, we participated in regular meetings, such as scrum sessions, which helped build a strong team spirit.

Tasks Handled

1. Developed the app's user interface (UI) for an intuitive and user-friendly experience on iOS devices using Xcode and UIKit framework with appropriate UI elements like buttons, text fields, tables, and views.
2. Set up secure communication channels between the iOS app and the company's server using APIs. This ensured safe data exchange.
3. Throughout the development process, I actively refactored code to improve reusability and enhance overall application performance. This involved creating well-defined functions that could be easily reused in different parts of the app.

Learning Outcomes

During my internship as a software Intern, I gained a comprehensive understanding of the iOS mobile app development lifecycle. I delved deeper into user interface (UI) design principles, specifically focusing on creating user-centered experiences for mobile apps. Alongside UI design, I built the app functionalities in Xcode using Swift, integrating industry-standard libraries like Alamofire for efficient networking and incorporating TPKeyboard for a user-friendly keyboard experience. Additionally, I explored backend integration techniques to ensure seamless data flow within the app.

Beyond technical skills, the internship fostered significant growth in my soft skills. Regular team meetings and client interactions helped me refine my communication and presentation abilities. Furthermore, participating in project management tasks strengthened my collaboration and teamwork capabilities.

Challenges Faced

1. **Transitioning from Academic Life to Corporate Life:** Adjusting to the corporate environment, including work culture, expectations, and professional behaviour
2. **Learning New Technologies:** Quickly grasping new tools and frameworks like Swift, Xcode, and Alamofire.
3. **Meeting Design and Coding Standards:** I had to revise both the code and design multiple times to meet the expectations of the designers and adhere to the coding standards set by my assigned mentor.

Overall, my internship as an iOS Developer proved to be an invaluable learning experience. It significantly enhanced my technical skills in Xcode, Swift, and Alamofire. Beyond technical expertise, I gained valuable insights into transitioning from academic work to a professional environment. The challenges I faced in adapting to workflows and debugging honed my problem-solving skills and collaborative development practices. This internship has undoubtedly prepared me for the technical and professional demands of future endeavours in iOS mobile app development.

CHAPTER I : ORGANIZATION

1.1 BIRD-EYE-VIEW



Name of the Company: SOFTMONKS (OPC) PVT. LTD.

Address: Office #12, 5th Floor, BuildMore Business Park, Khorlim-Xim, Mapusa, Goa - 403507.

Phone Number: +91-832-945-2046

Email: info@softmonks.com

Website: www.softmonks.com

SOFTMONKS (OPC) PRIVATE LIMITED was established on October 25, 2015, as a private company. It is registered with the Registrar of Companies in Goa and is categorized as a non-government corporation. It is involved in operating systems software, business & other application software, software publishing, consulting, and software supply.

Overall, the company's proficiency with marketing, content management, and cross-platform e-commerce allows them to create comprehensive programs that seamlessly integrate each of these components. Their primary areas of competence are web-based software using PHP, MySQL, HTML/CSS, JavaScript, and Android and iOS platforms. This integrated strategy encourages customer satisfaction and engagement, which eventually boosts company expansion and success.

SOFTMONKS is an idealist company. They adhere to the "Software Development Life Cycle" and make sure that their usability experts thoroughly evaluate every product they

build. To obtain the best quality, deploy software through a complex sequence of permutations and combinations, selecting the best technology based on the needs of the client.

To differentiate themselves, the corporation mainly uses three letters:

- **“LISTEN”**: In order to create flawless software, the organisation pays attention to all needs, investigates the client's business model, comprehends their questions, and identifies their target market.
- **“THINK”**: Following the receipt of all requirements, analysing the business plan, and identifying the intended user base for the software development project.
- **"DEVELOP"**: They use the best technology available to design your program based on needs and study.

1.2 SERVICES

- **Mobile Application Development:** Developing user friendly mobile applications for both android and iOS platform.
- **Web Development:** Creating full stack websites that are dynamic and improve user engagement and business expansion.
- **IT Support and Consultancy:** Offering expert IT support and consultancy services to enhance business operations
- **CMS and CRM:** CMS lets you create and edit website content easily. CRM focuses on customers, tracking interactions and managing relationships. They can even work together for a more powerful online presence.

CHAPTER II : TASKS HANDLED

2.1 APP BASED INTERNAL EMPLOYEE MANAGEMENT SYSTEM

Problem Statement:

Develop a mobile application for iOS devices that streamline core HR functionalities for workspace employees, aiming to improve accessibility, efficiency, and transparency between employees and organization.

- **App functionalities:**
 - **Employee Self-Service:**
 - **Profile Management:** View and update user details, designation, and change password.
 - **Time Tracking:** Clock in, take breaks, clock back in, and clock out functionality.
 - **Leave Management:** Apply for leave, edit existing leave requests, and view leave balance.
 - **Company Information:**
 - **Calendar:** View company holidays, employee birthdays, and applied leaves.
 - **Salary Receipts:** Download salary receipts directly on the mobile device.
 - **Company Policies:** Access and view company policies conveniently.

Target Users: This application is designed for company's employees.

2.2 INTERNSHIP TIMELINE

01 January 2024 - 01 June 2023

- **Week 1:**

Overview of the company's mission, values, and goals. Introduction to key clients and their respective projects, met with an assigned mentor who will guide Us through the onboarding process and initial tasks. Developed the employee registration form web using HTML, CSS, and JavaScript.
- **Week 2:**

During the second week, I had to revise key concepts of Database Management Systems (DBMS) and refreshed my PHP skills to ensure proficiency in server-side scripting and database interactions. I then focused on performing CRUD operations on the Employee Registration Form website. This included adding functionality to insert new employee records (Create), implementing features to retrieve and display employee data (Read), enabling modifications to existing records (Update), and developing the option to remove employee records (Delete). These activities enhanced the website's interactivity and database integration.
- **Week 3:**

I enhanced the project's interactivity by incorporating jQuery. I also added more UI elements to the page, including dropdown menus, radio buttons, and a date picker. These additions improved the user experience and functionality of the website.
- **Week 4:**

implementing Ajax, a critical step for improving the project's performance and user experience by enabling asynchronous data exchange with the server. Additionally, I had to separate the code into different files and structure them properly to improve maintainability, scalability and code reusability.
- **Week 5:**

In February, transitioned into the actual internship project, familiarizing myself with its scope and objectives. I met with my assigned mentor to set expectations and goals. Additionally, I enrolled in a Udemy course on iOS app development to prepare for upcoming tasks. These activities aligned with project objectives and provided necessary support for skill development.

- **Week 6:**

I dedicated my time to building interfaces tailored for various screen sizes on iOS. Additionally, focused on completing demo user interface projects as part of the Udemy course, which aimed to familiarize me with iOS development tools like Xcode.

- **Week 7:**

After completing the demo projects, I transitioned into working on actual CMS projects. My initial task involved implementing a login screen with proper in app validations.

- **Week 8:**

Primarily focused on creating the user interface of the CMS project. I began by creating the profile menu screen, ensuring proper constraints and a visually appealing design to optimize usability. Additionally, I successfully completed the clock counter screens, which facilitated check-in and check-out functionalities, ensuring accurate time tracking for users.

- **Week 9:**

Using the default view controller developed the Leave Request screens for the project. I then created the necessary interfaces for handling leave requests. Additionally, I learned how to create and connect XIB(XML Inter Builder) views, become skilled in designing individual components of the interface using XIB files and establishing connections between them to ensure a smooth user experience.

- **Week 10:**

Refined the Leave Request List screen by re-implementing it using XIB files. This involved redesigning and restructuring the interface components within XIB files to enhance visual appeal and functionality. The purpose of utilizing XIB files was to streamline the development process and enhance the maintainability.

- **Week 11:**

I created the Leave Application screen and integrated it as a pop-up within the Leave Request screen, which involved designing a user-friendly interface with pickers for leave type, start date, and end date, simplifying the data entry process. Implemented the pop-up functionality, enabling users to submit new leave applications without leaving the Leave Request screen.

- **Week 12:**

I began working on the Forgot Password and Salary Slips module. I designed all necessary screens in Xcode, ensuring a consistent interface. By the end of the week, I had completed the entire design aspect of both the modules.

- **Week 13:**

Paused the UI development to focus on API connections. I did research on how API calls, UserDefaults, and Alamofire work in Swift. This involved understanding the mechanisms for making network requests, storing user data locally, and efficiently handling data retrieval and submission using Alamofire.

- **Week 14:**

The following week, I practiced making API calls by building simple demo projects focused on data fetching, developed a Daily News app and a Shopping list app, both of which utilized APIs to retrieve and display data.

- **Week 15:**

Implemented API calls for the Login and Clock Counter modules of the CMS app, confirming responses, and validating credentials. Defined UserDefaults to store program state. Created a new model/structure for the Clock In-Out screen to pass check-in, check-out, and duration of breaks time.

- **Week 16:**

Integrating leave requests with the backend through API calls. This enables real-time features like displaying existing requests, adding new ones, and deleting them. This seamless two-way communication ensures any changes are instantly reflected on both the app and backend.

- **Week 17:**

I shifted focus back to designing the Profile module. This involved creating a tab bar for seamless navigation between different sections within the profile module. To accomplish this, conducted research on iOS tab bars to ensure effective implementation and user-friendly navigation.

- **Week 18:**

Built some demo apps to get familiar with both storyboard and programmatic tab bars. This involved creating functional tab bar interfaces using both methods, allowing me to compare their advantages and increase my understanding of their implementation in iOS development.

- **Week 19:**

The next week's task involved creating a custom tab bar to match the design specifications. I implemented this custom tab bar in the CMS app to ensure proper navigation using the tab bar.

- **Week 20 to 23:**

The following week's task was implementing API calls for all the screens in the Profile module. This ensured that each section could retrieve and display data from the backend in real time, allowing users to navigate through sections using the tab bar seamlessly.

CHAPTER III : LEARNINGS

My internship provided a rich learning experience encompassing various stages of the iOS development lifecycle. Here's a breakdown of the key skills I honed:

- **Project Initiation:** I began by analyzing project briefs to identify core functionalities for the employee self-service app (e.g., time tracking, leave management). This involved selecting appropriate tools and frameworks (like Xcode) based on project requirements.
- **User Interface (UI) Design:** I created mockups and then developed the app's UI using Xcode and elements like buttons, text fields, and tables. This ensured an intuitive and user-friendly experience for employees on their iOS devices.
- **Authentication and Security:** I implemented a secure login screen with user credential validation techniques to safeguard user data.
- **Feature Development:** I actively participated in building key functionalities like time tracking (clock in/out, breaks, work hour tracking) and leave management (requesting leave, editing requests, viewing balances).
- **Backend Integration:** I established secure communication channels using APIs to seamlessly exchange data between the app and the company's backend server. This ensured efficient data flow.
- **Data Management:** I implemented logic for secure data retrieval and storage, ensuring user information, leave requests, and other data were handled efficiently.
- **Testing and Debugging:** I conducted thorough testing on various iOS devices to identify and resolve bugs within the app's code. This guaranteed smooth operation for end users.
- **Code Optimization:** Throughout the development process, I refactored code to improve reusability and overall application performance. This involved techniques such as creating reusable functions, utilizing appropriate data structures, and optimizing algorithms.

This comprehensive experience gave me a strong foundation in iOS development, where I not only built technical skills but also learned the importance of user-centered design, secure development practices, and effective collaboration within a development team.

1.1 TOOLS & TECHNOLOGIES



Xcode is the indispensable toolkit for iOS developers, crafted by Apple to streamline every aspect of app creation. From coding and debugging to testing and deployment, Xcode offers an intuitive interface and a comprehensive suite of tools. It supports both Swift and Objective-C, facilitates efficient debugging, and includes Interface Builder for seamless UI design. With robust testing capabilities, Xcode ensures the reliability and performance of apps across devices.



Swift is a powerful and easy-to-learn programming language created by Apple for developing applications on their platforms (iOS, iPadOS, macOS, tvOS, watchOS). It's known for its speed, safety, and readability.



Figma is a web-based design tool for UI/UX featuring real-time collaboration and functionalities for mockups, prototypes, and design systems.



Git is a free and open-source version control system for tracking changes in computer files and code. It's particularly popular for collaborative software development.



Postman is a software platform for building and using APIs (Application Programming Interfaces). It simplifies creating, testing, and managing APIs throughout their lifecycle.

CHAPTER IV : CHALLENGES

- **Transitioning from Academic Life to Corporate Life:** Adjusting to the corporate environment, including work culture, expectations, and professional behavior.
- **Learning New Technologies:** Quickly grasping new tools and frameworks like Swift, Xcode, and Alamofire.
- **Debugging Complex Issues:** Identifying and resolving bugs in unfamiliar codebases. One of them had spent three days trying to show an alert message after a Adding Leave Request pop-up was dismissed, only to discover that the alert was being disabled along with the pop-up. I resolved this by moving the show alert code into the completion handler, after which it started working fine.
- **Meeting Design and Coding Standards:** I had to revise both the code and design multiple times to meet the expectations of the designers and adhere to the coding standards set by my assigned mentor.
- **Meeting Deadlines:** Sometimes had to balance multiple tasks to meet tight deadlines by determining which tasks are most critical and need immediate attention.

CHAPTER VI : REFERENCES

- Apple Developer Documentation:
Website: <https://developer.apple.com/documentation/>
- Swift.org (Official Swift Programming Language Website):
Website: <https://swift.org/>
- iOS Programming Subsection on Medium (Articles and Tutorials on iOS Development):
Website: <https://medium.com/topic/iOS-development>
- Hacking with Swift (Swift Tutorials and Learning Resources):
Website: <https://www.hackingwithswift.com/>
- Stack Overflow (iOS Development Section):
Website: <https://stackoverflow.com/questions/tagged/iOS>
- CocoaPods (Dependency Manager for iOS Development):
Website: <https://cocoapods.org/>

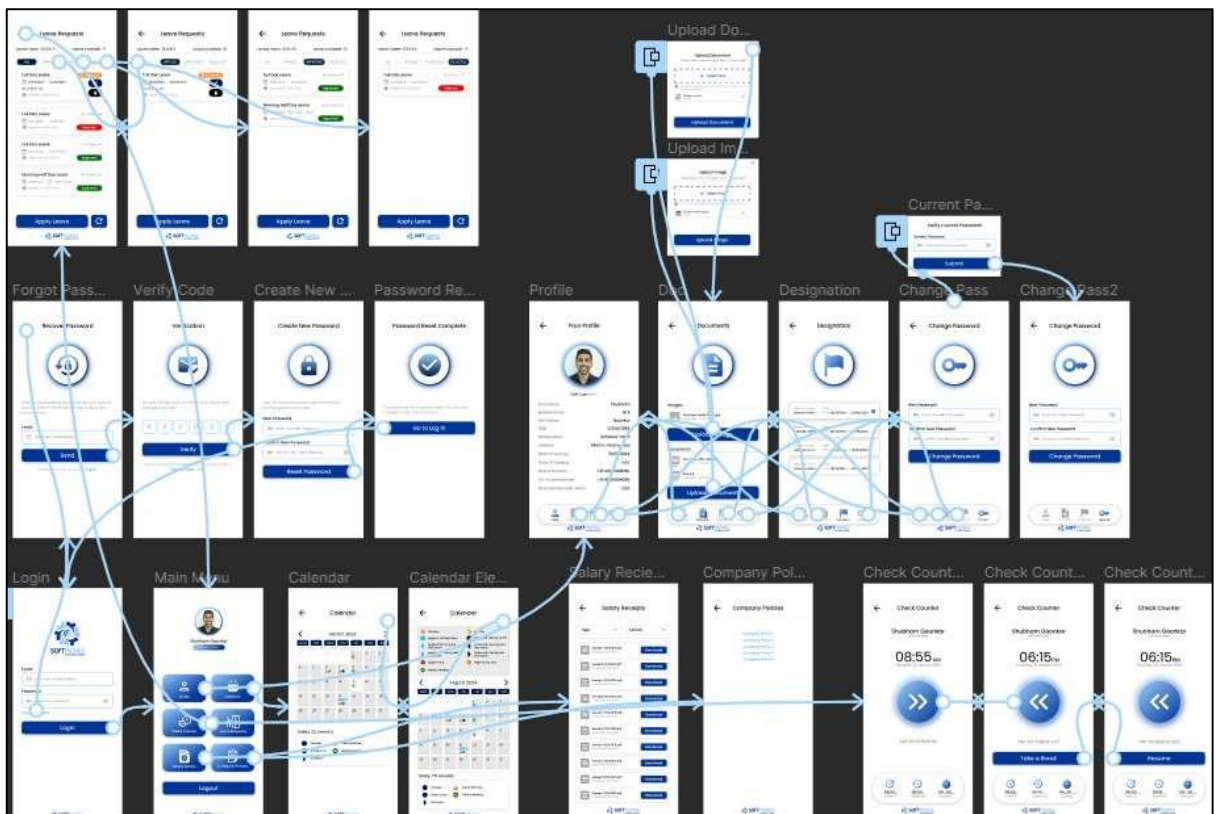
APPENDIX I

Sample of work done

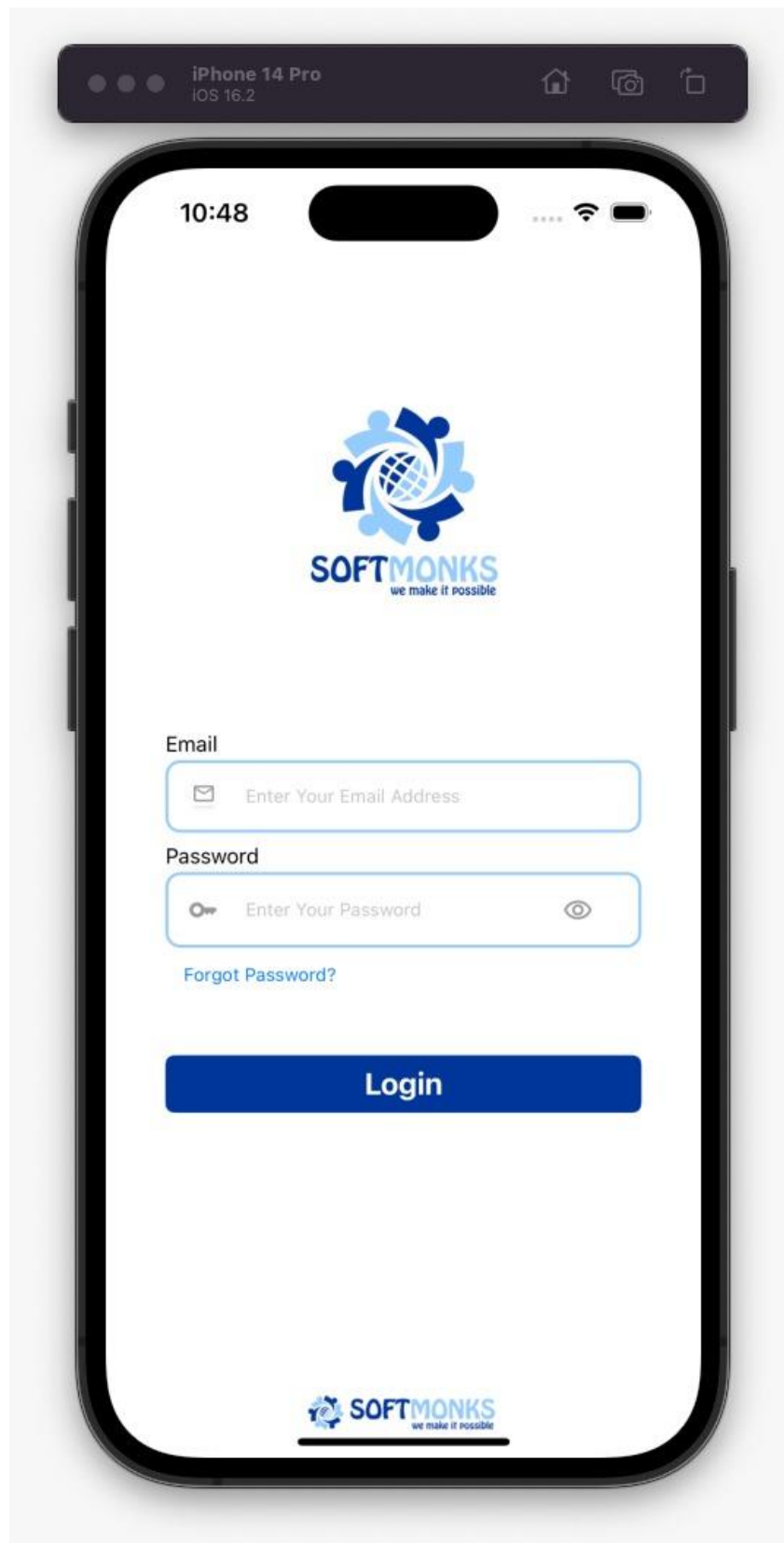
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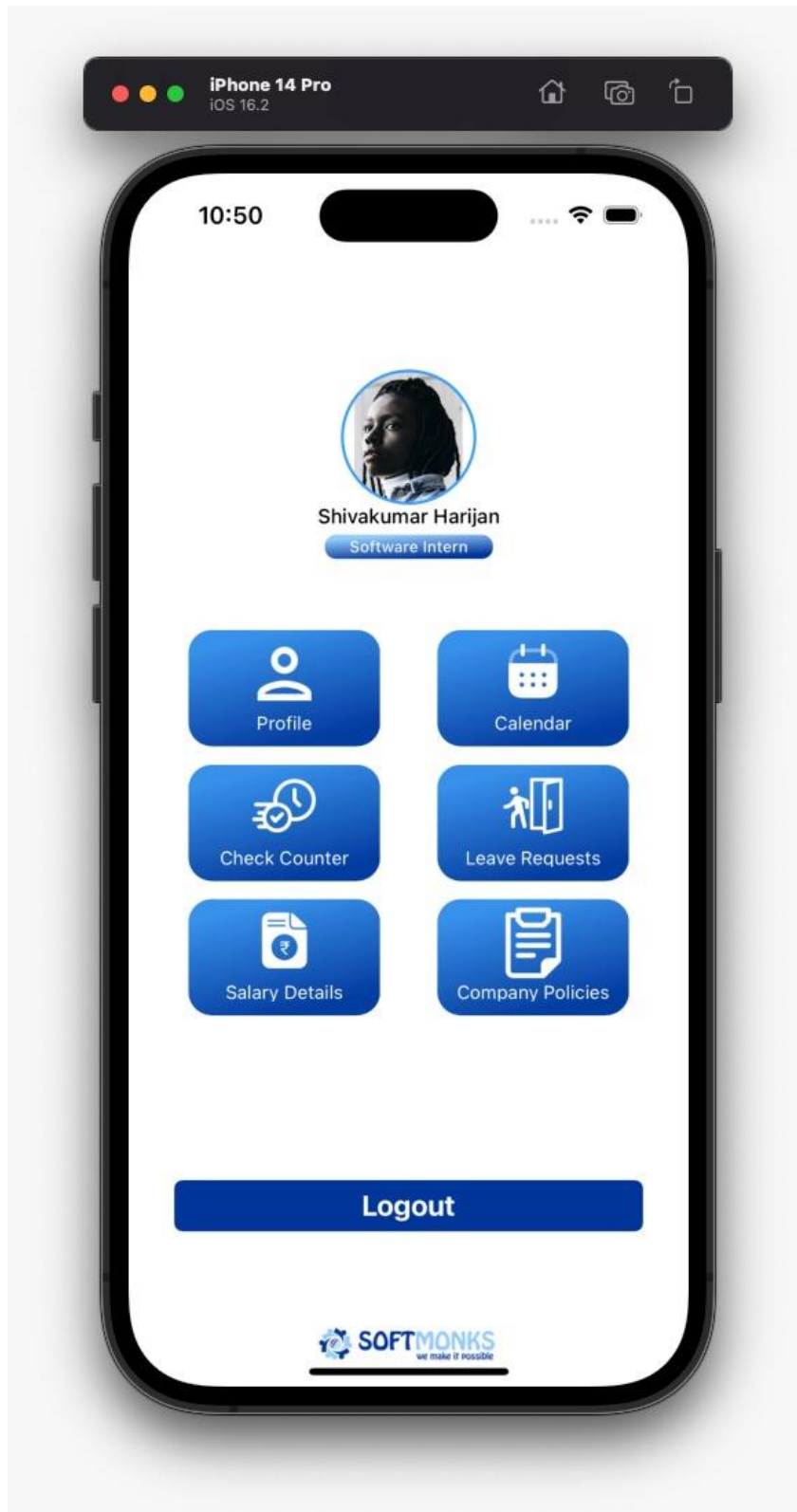
• Prototyping



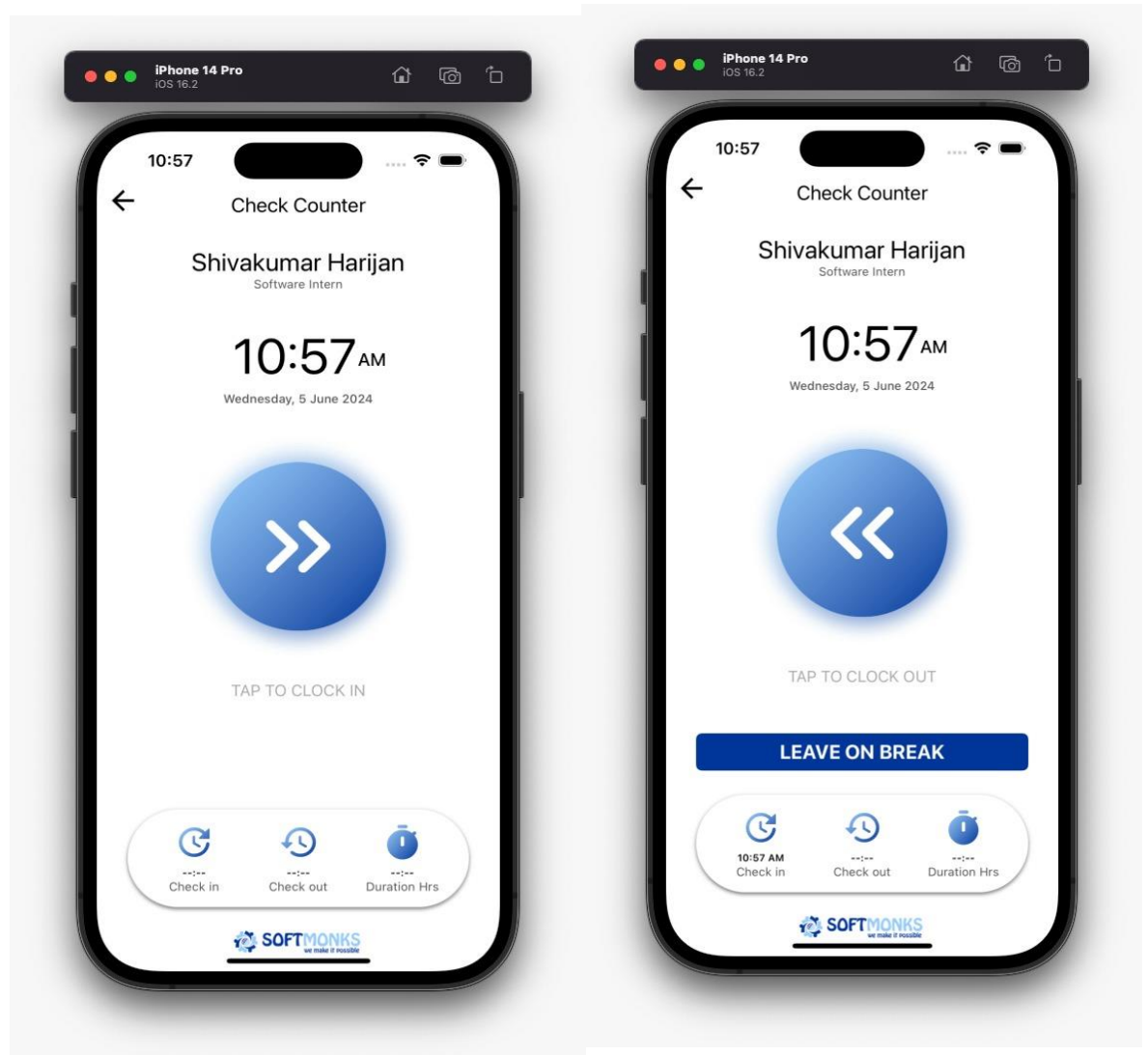
- Log In Screen

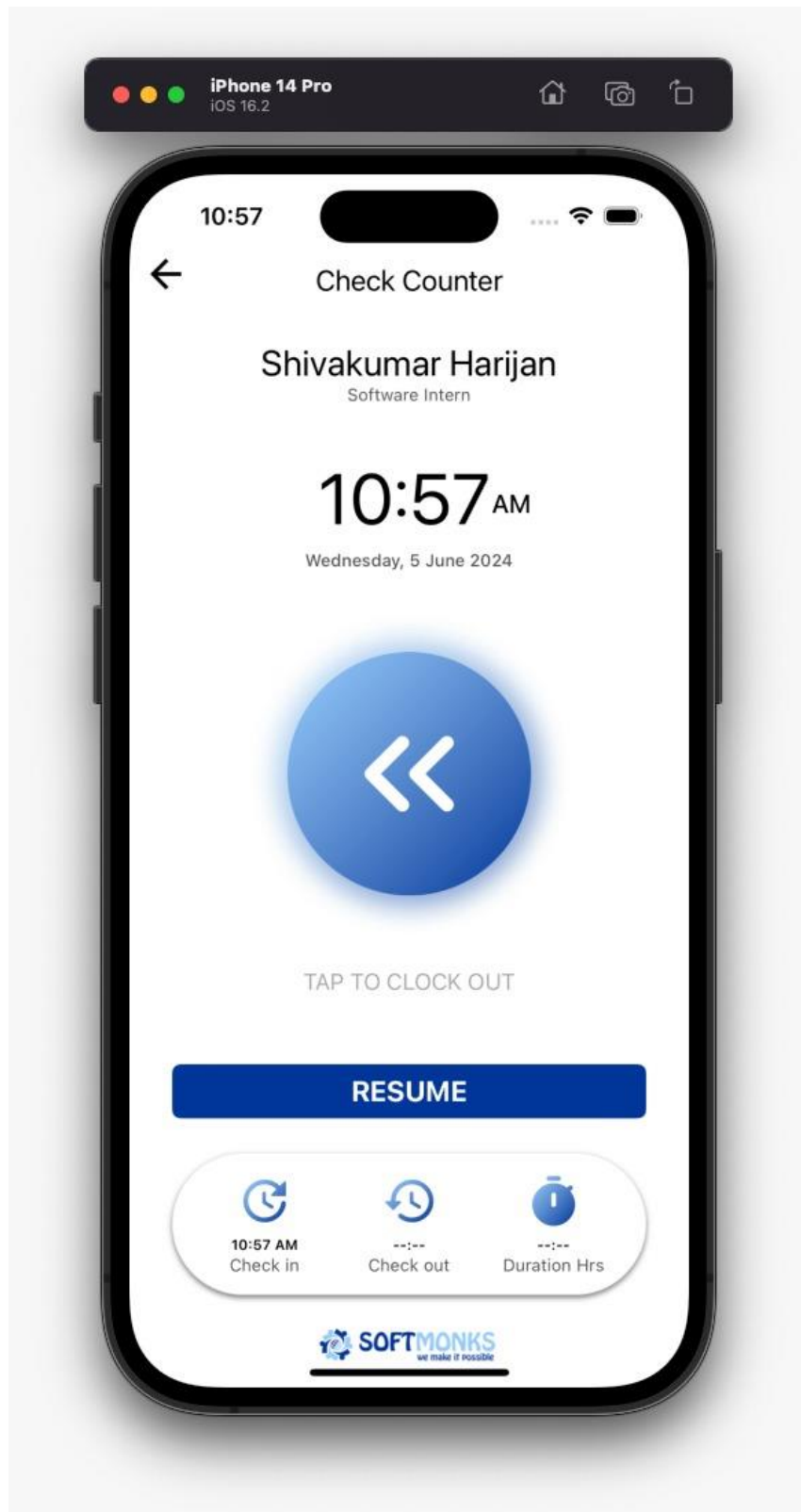


- Main Menu Screen

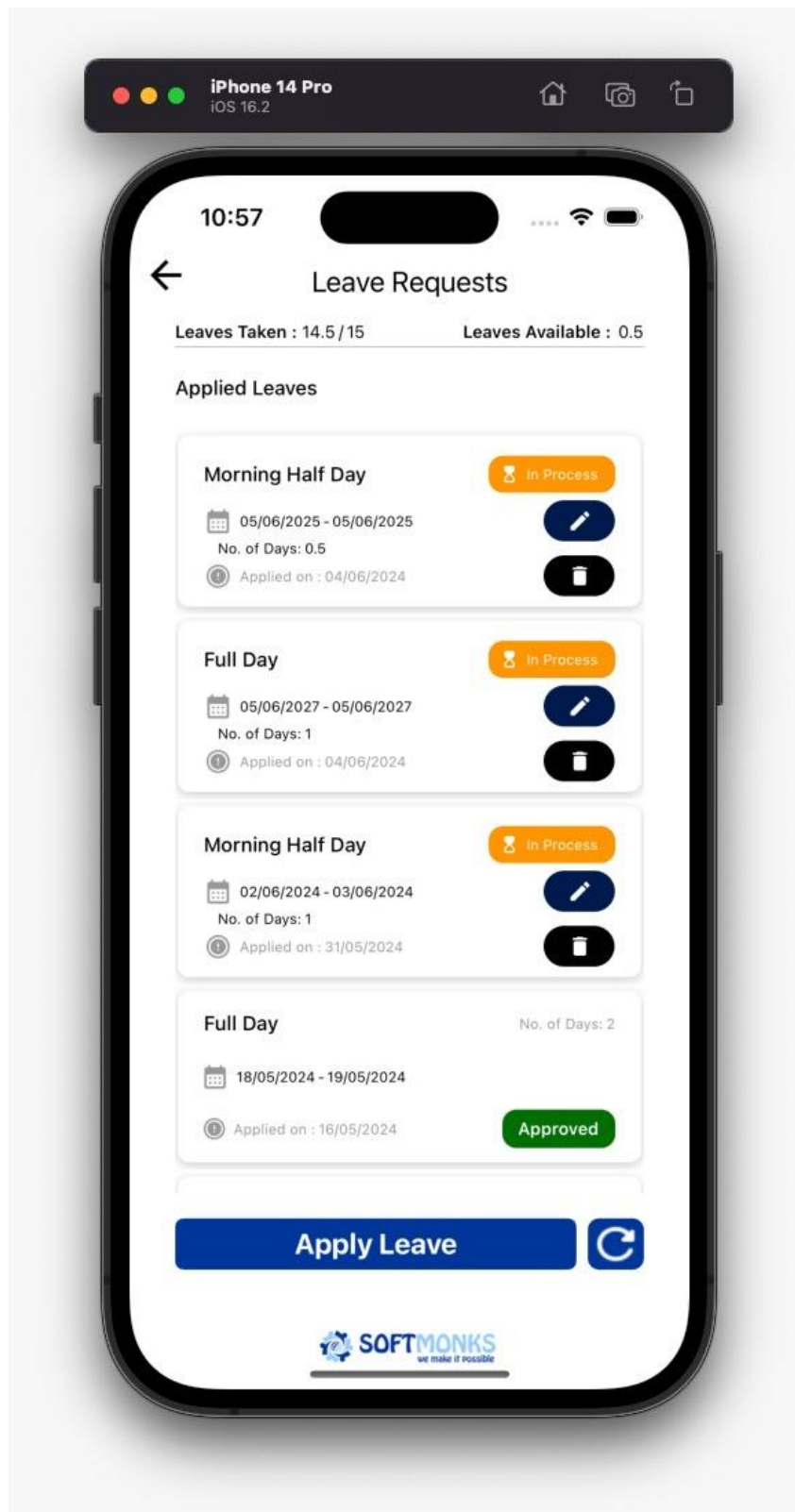


- Check Counter Module





- Leave Request Module



←

Leave Requests

Leaves Taken : 15.5/41.5Leaves Available : 51

Applied Leaves

×

Apply Leave Request

Leave Type

Full Day

From Date

DD/MM/YYYY

To Date

DD/MM/YYYY

No. Of Days : 0

Reason

Send Leave Request

Apply Leave

SOFTMONKS
we make it possible

←

Leave Requests

Leaves Taken : 15.5/41.5Leaves Available : 51

Applied Leaves

×

Edit Leave Request

Leave Type

Full Day

From Date

01/02/2024

To Date

02/02/2024

No. Of Days : 0

Reason

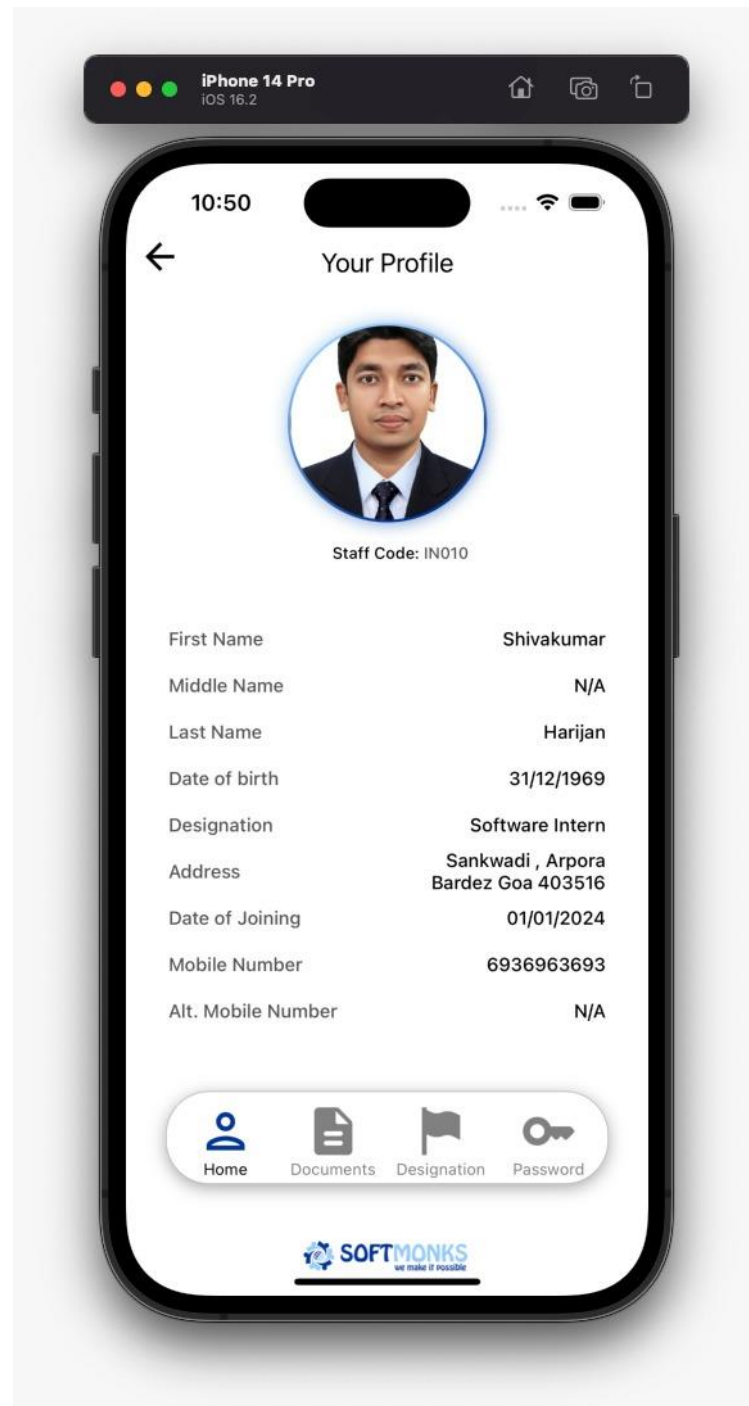
Wedding

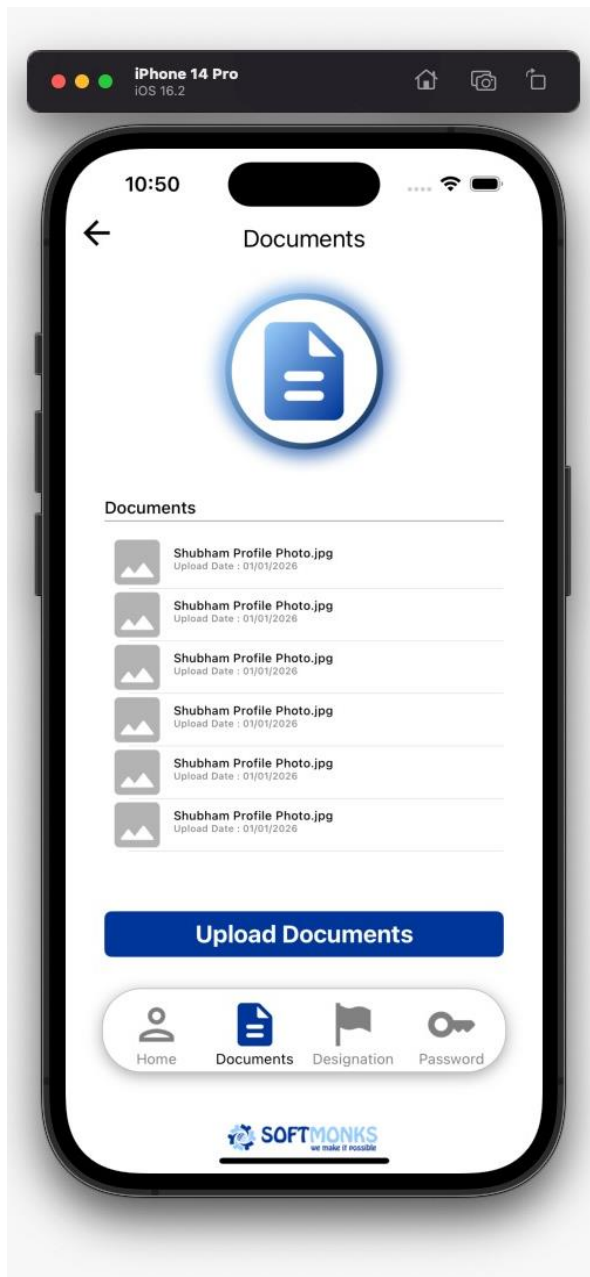
Edit Leave Request

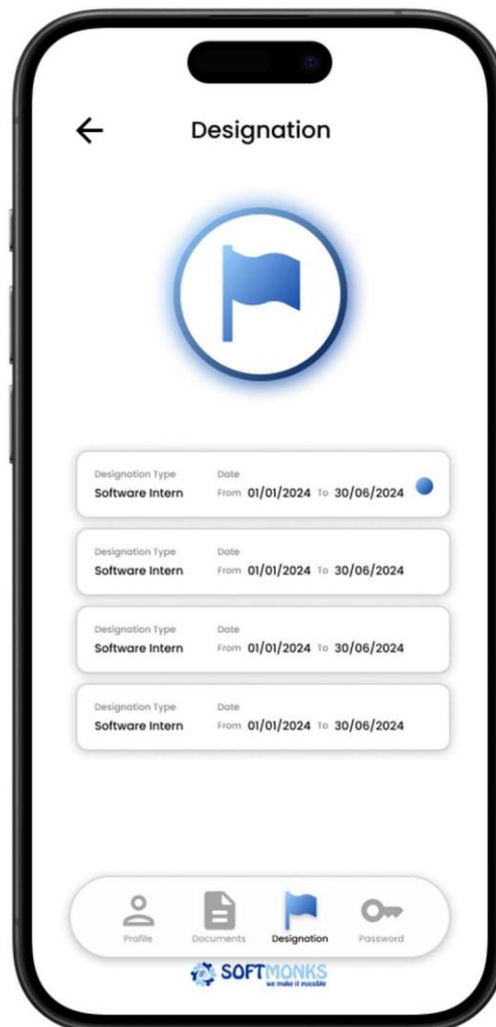
Apply Leave

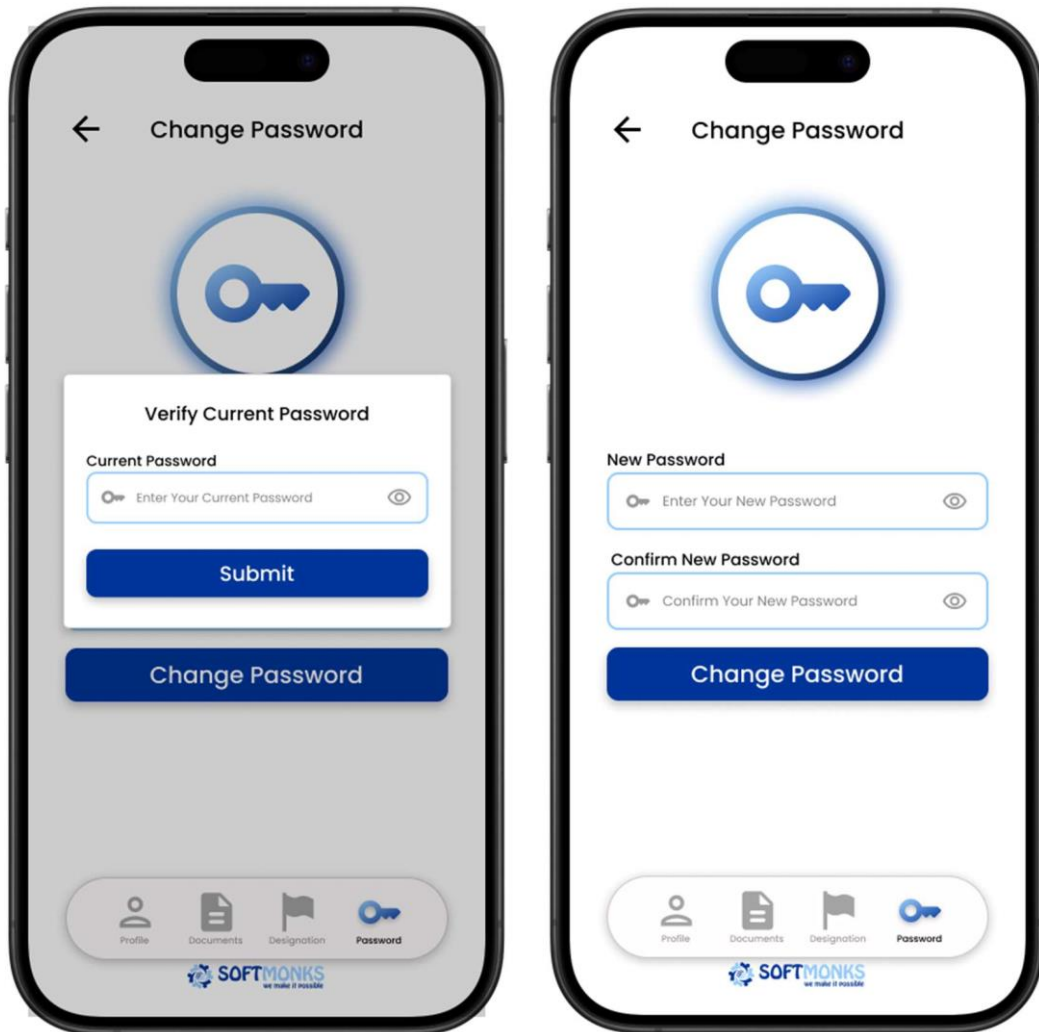
SOFTMONKS
we make it possible

- Profile Module









- **Forgot Password**

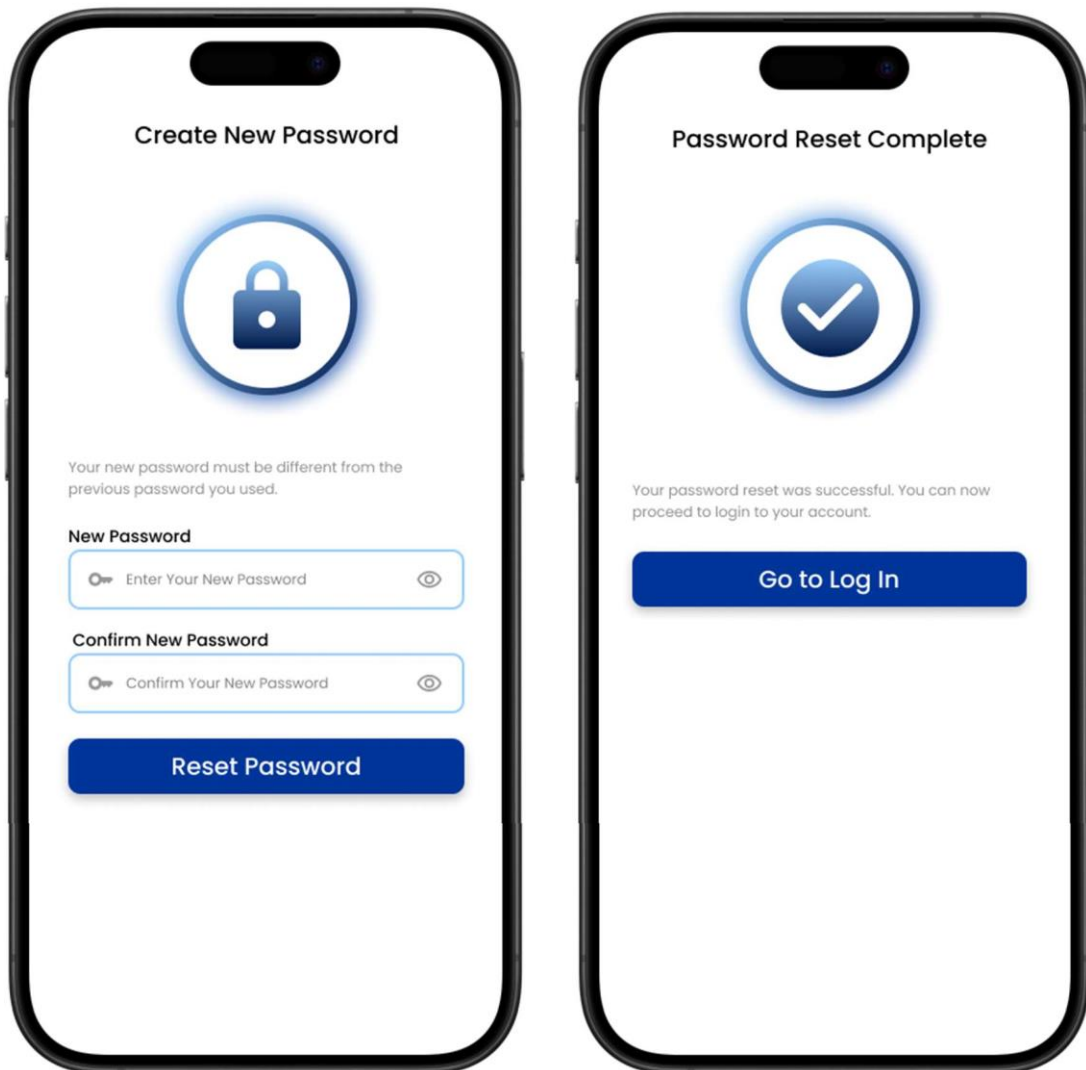
The image displays two smartphone screens side-by-side, illustrating the steps of a password recovery process.

Left Screen: Recover Password

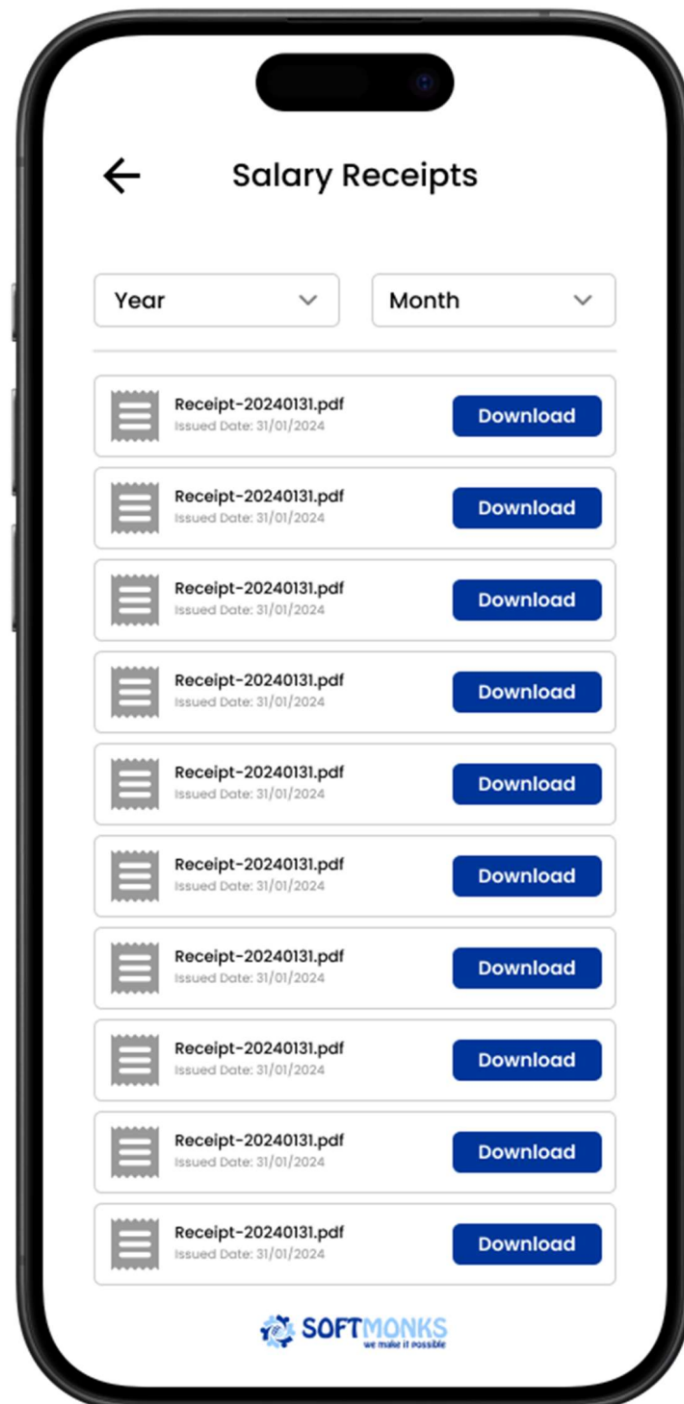
- Header: Recover Password
- Icon: A circular icon with a padlock and a circular arrow, indicating a password reset.
- Text: Enter the email address associated with your account and we'll send an email with a 6 digit code to reset your password.
- Form: An input field labeled "Email" with a placeholder "Enter Your Email Address".
- Button: A blue button labeled "Send".
- Link: A link labeled "Log In" for users who already have an account.

Right Screen: Verification

- Header: Verification
- Icon: A circular icon with an envelope and a checkmark, indicating email verification.
- Text: We sent a 6-digit recovery code to your email. Verify the code to proceed.
- Form: A 6-digit code input field with individual boxes for each digit, currently showing "0 0 0 0 0 0".
- Button: A blue button labeled "Verify".
- Text: Did not receive the email? Check your spam folder or [Resend Code](#) in 56s.



- Salary Receipt



-

APPENDIX II

Photos while at work

