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Ref: No: CG/171/2021

01st June, 2021

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Ali Sina, a student of the Goa Business School, Goa University has done his internship at Caritas Goa from 15-02-2021 to 01-06-2021.

He has done a comprehensive study on our organisation as part of the Goa University guidelines. Besides, he was given specific projects in HR which he executed as follows:

- 1) Conducted a training session in Slack and Trello for our Project Coordinators
- 2) Conducted performance appraisal using the 360-degree Feedback process
- 3) Conducted an audit on existing processes

This project was aimed at improving performance and understanding the training needs of the

Mr. Sina's performance met our expectations and he was able to complete the project despite the difficult circumstances owing to the ongoing pandemic.

We wish him all the best in his upcoming career.

Director