REPORT ON INTERSHIP

TAJ EXOCITA RESORT & SPA

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IMBA Hospitality Travel And Tourism (Goa Business School)

Roll no: 1913

Batch 2019

Acknowledgments

I would like to express my heart-felt gratitude towards the Training Manager of Taj Exotica Resort & Spa for granting me the permission to do my internship in Food & Beverage (Bar) at their esteemed organization.

I would also like to thank F&B director Mr Savio Fernandes, Managers and associate of the hotel for helping me and allowing me to learn how the hotel industry function and providing their full support and guiding me with experience in the industry.

Special thanks to Senior Bartender Rana Kundu and Bar associate for helping and guiding through entire training period.

Last but not the least; I would like to thank all my professor for helping us in getting in the hotel and preparing for us for the training. It was a great learning experience and I wouldn't been possible without the help of my mentor. I would also like to thank all the staff of Goa University Department of Management studies.

ABSTRACT

Food & Beverage department, Front Office, Housekeeping, Kitchen, Engineering, Finance, Spa, Sales & Marketing, Information Technology are the main department of the hotel. Each department is equally important. I got an opportunity of working in Food & Beverage (Bar).

INTRODUCTION TO THE TAJ GROUP OF HOTELS



Taj Hotels is a chain of luxury hotels and a subsidiary of the Indian Hotels Company Limited an Indian hospitality company that manages a portfolio of hotels, resorts, jungle safaris, palaces, spas and in-flight catering services.

Headquartered at Express Towers, Nariman Point, Mumbai. Incorporated by Tata in 1903, the company is a part of the Tata Group, one of India's largest business conglomerates. The brand continues to be one of the most revered and loved hospitality brands with a legacy of over 116 years of impeccable service and genuine warmth.

The company operates a total of 100 plus hotels and hotel-resorts, with 84 across India and 16 in other countries, including Bhutan, Malaysia, Maldives, Nepal, South Africa, Sri Lanka, UAE, UK, USA and Zambia.

MISSION

Taj Group of hotels follows Tata's Mission i.e.

"To improve the quality of life of the communities we serve globally through long term stakeholder value creation based on Leadership with Trust".

VISSION

The Taj Group of Hotels commits itself to the overall improvement of the ecological environment, which we are all a part of. They recognize that they are not owner but caretaker of the Planet and owe it to our children and future generation of humankind.

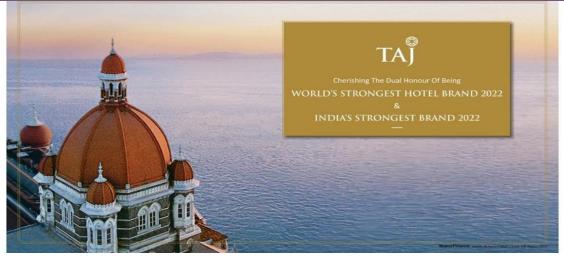
It is their endeavour not only to conserve and protect but also to renew and regenerate the environment in which we live and operate.

Their commitment encompasses all actions related to our products, services, associates, partners, vendors and communities.

They will partner and engage with our environment through EARTH: Environmental Awareness and Renewal at Taj Hotels. For us EARTH is not a program, nor a process, it is a way of life.

VALUES

- <u>Excellence</u>: The focus of the Taj Hotel is to get the highest standards of excellence in their day-to-day work by providing best services and good quality goods to their customers to maximize their customer satisfaction.
- <u>Integrity:</u> Another core value of the Taj hotel is to bring integrity in their business and to achieve this they conduct their business with transparency, fairly and with honesty.
- <u>Trust and Teamwork:</u> They believe in each other and always work together to achieve their short term or longer term goals
- <u>Respect and concern for others</u>: They are caring, respectful, compassionate and humane towards their staff, guests and business partners.
- <u>Innovation</u>: They do not like to go with the same ideas or technology over the many years rather than they believe to hire employees with innovative ideas to enhance their growth and like to use the latest technology to bring efficiency in their work.

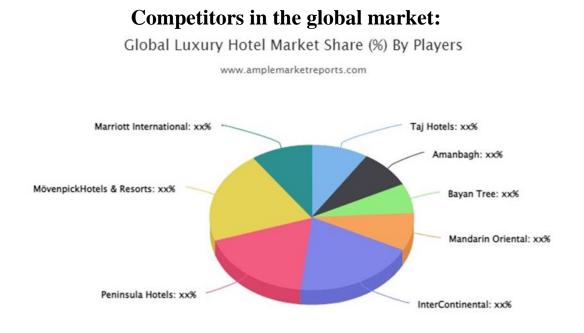


WORLDS STRONGEST HOTEL BRAND

Indian Hotels Company's Taj has been rated the world's strongest hotel brand while Hilton (brand value up 58 per cent to US\$12.0 billion) has extended its reign as the world's most valuable hotels brand, according to the latest report from the leading brand valuation consultancy, Brand Finance.

The 'Hotels 50 2022' annual report by the world's leading brand valuation consultancy recognizes the most valuable and strongest hotel brands across the globe.

Taj received an overall Brand Strength Index of 88.9 out of 100, with a corresponding AAA rating for customer familiarity, employee satisfaction and corporate reputation as well as its world-class customer service.



TAJ EXOTICA RESORT & SPA Benaulim Goa, India



Located in Benaulim on the southwest coast of Goa Forty minutes away from the airport and overlooking the Arabian Sea, Taj Exotica Resort & Spa a Mediterranean-inspired resort in in Goa sprawls over 56 acres of lush greenery, and is divided into the main hotel building with large deluxe and luxury suites, and villa rooms. All this space coupled with old-world architecture, flower-lined patios and a sunshine-laden atrium make for a perfect romantic or family holiday.

Taj Exotica Resort & Spa, Goa is also the perfect location for social dos, conferences and business meetings. Our Ballroom, one of the largest pillarless banquet halls in Goa at 4,600 square feet (427 sq m), is ideal for romantic destination weddings.

Within the luxurious 5-star resort in Goa, savour the finest nuances of Indian and international cuisines. You could dine at our casual all-day eateries and formal fine-dining restaurant or relax in your room, and have the fine fare brought to you. Lounge by the pool; de-stress, and soothe your city-frayed nerves with rejuvenating therapies at our <u>Jiva Spa</u>

For those looking for a more active holiday, the fitness centre houses everything enthusiasts need. Sports are an important part of the resort's activities, and you can get busy playing badminton, tennis, golf and cricket or ever borrow a cycle to tour the lush green property

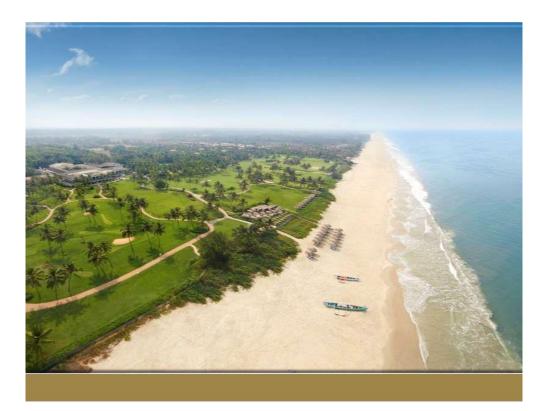
Hotel Policies

- Check-in from 15:00 Hrs
- Check-out till 12:00 Hrs
- Early check-in and late check-out on request. Charges may apply.
- We accept American Express, Diner's Club, Master Card, Visa

Amenities

- · Complimentary Wi-Fi for resident guests
- 34 rooms, 6 suites, 98 villas and 2 Presidential Villas
- Sala da Pranzo, 24-hour all-day diner
- Adega Camoens, lounge bar
- 24-hour in-room dining
- Travel desk, car rental services, currency exchange, safe deposit lockers & 24-hour laundry
- Kids@Taj programmes & baby-sitting services for young guests
- Access to private beach
- 24-hour business centre, with one meeting room equipped with conferencing facilities, high-speed Wi-Fi, secretarial assistance & workstations
- Outdoor parking facility for up to 50 cars
- Fine-dining speciality restaurants— Lobster Village (Seafood & seasonal) & Miguel Arcanjo (Portuguese Goan)
- Pets are welcomed at a charge
- Large outdoor pool
- 24-hour fitness centre with Technogym equipment

- 24-hour on-call doctor
- Pool tables, Cemented tennis court, Cricket ground, Badminton facilities, Nine-hole executive golf green & putting greens





TAJ EXOTICA GOA LEADERSHIP TEAM

General Manager

Singh

Front Office Manager: Regan Santos
Director of Food & Beverage: Savio Fernandes
Executive Chef: Jose Thomas
Housekeeping Executive: Deepak Parashan
Security Manager : Kotaiah Thanikonda
Chef Engineer: Aaryel Monteiro
IT Manager : Ramesh Barad
Director of Sales & Marketing: Mayank Mithal
Spa Manger: Dr Aniruddha Bhide
Guest Relation Manger: Shabana Pawaskar

TYPES OF ACCOMODATION

<u>Garden Villas:</u> The Garden Villa, of 612 sq ft, is a spacious room in a 4-room villa. The room has a view of landscaped gardens. Inter connecting rooms available on request. All rooms have a private balcony or verandah.



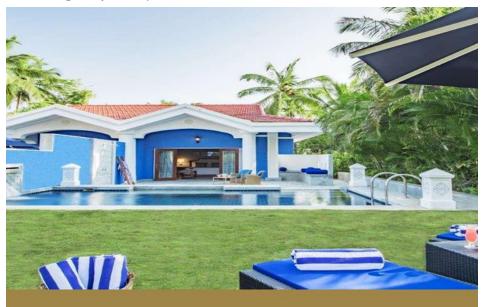
<u>Deluxe Sea View Rooms</u>: The Deluxe Sea View Room, of 612 sq ft, is a spacious one room in the main building. It has a sea view. All bathrooms have bath tubs with individual shower cubicles.



<u>Sea View Villas:</u> The Sea View Villa, of 612 sq. ft, is a spacious one room in 2 or 4 room unit/ villa. The room has a sea view. The room has a tea/coffee maker, a mini bar, safe, colour TV, direct dial telephones, colour television with satellite programs, channel music, hair dryer, and data port facility.



<u>Garden Pool Villas:</u> The Garden Pool Villa, of 612 sq ft, is a garden facing room in a 2-room unit/villa. It has a private pool and overlooks landscaped gardens. The room has a tea/coffee maker, a mini bar, safe, colour TV, direct dial telephones, colour television with satellite programs, channel music, hair dryer, and data port facility.



Luxury Rooms: The Luxury Room, of 735 sq ft, is a large room in the main building. It is sea facing and has a Jacuzzi in the bathroom. The room has DVD player, tea/coffee maker, mini bar, safe, colour TV, direct dial telephones, colour television with satellite programs, channel music, hair dryer, and data port facility.



<u>Presidential Villas:</u> The Presidential Villa, of 1785 sq ft, is a large 2-bedroom suite with a living room. It has a private pool, private garden and a sea view. Each bedroom with attached bathroom. 24 hour butler service with separate pantry. Each room has a DVD player.



Taj Exotica's Food and Beverage service outlets

Sala Da Pranzo

Sala da Pranzo is our Italian inspired All Day DiningRestaurant with varied offering of world cuisine, with Italian dominance.Global Cuisine • 24 Hours





Lobster Village

A relaxed thatched beachfront restaurant, Lobster Shack comes alive between November and May, and offers a delectable selection of seafood and an impressive array of wines.

- Seafood
- Lunch: 12:30 to 14:45 | Dinner: 19:30 to 22:45

Adega Camoens

• Finger Food

Elegant black-and-white photos of Hollywood movie stars and posters line the handsome panels of Adega Camoens. Music enhances its oldworld charm, making the space ripe for a romantic evening over cocktails, cigars and cognac.

• 11:00 to 23:45





Miguel Aracanjo

Named after legendary Goan Chef Miguel Arcanjo Mascharenhas, this fine dining restaurant is your stop for a meal. The restaurant features a lively show kitchen and pizza kitchen. • Mediterranean

Lunch: 12:30 to 14:45 | Dinner: 19:30 to 22:45

In Room Dining

Be it breakfast in bed or a late mid night snack the in room dining is just a call away for guests providing with multi cuisine options 24 hours long.

Global Cuisine • 24 Hours



Unique Experiences At Exotica

- **0** Nature Walk with the Chief Horticulturist
- **0** Tour of Goa's heritage at the Goa Chitra
- **0** Museum B-live Bike Village Tour
- **0** VSnapU Holiday Photography
- **0** Unique Dining Experiences
 - Dine Under the Stars at Machan by the Arabian Sea
 - Champagne Breakfast at the Rainforest Lawn
 - Beer & Barbeque by the Sea
 - Sunset High-Tea
 - Beach Picnic



Awards & Accolades

- Honored to receive the 'Best Destination Wedding Resort in West India' by WeddingSutra InfluencerAwards 2021
- Honored to be recognized amongst 'Top 25 Resorts in Asia' by Conde' Nast Traveler Reader's Choice Awards 2021
- Taj Exotica Resort and Spa, Goa has received the TripAdvisor 2021 Travelers' Choice Award for being in the Top 10% of hotels worldwide
- Ranked second runner-up in the Favorite Hotel Spa category at the 10th annual Conde Nast TravellerIndia Readers' Travel Awards 2020
- Ranked no. 2 amongst the Top 30 Resorts in Asia by Conde' Nast Traveler's Reader's Choice Awards 2020
- Ranked no. 49 amongst The Best Resorts in the World by Conde' Nast Traveler's Reader's Choice Awards2020
- Ranked no. 23 amongst the Top 25 Luxury hotels in India by Trip Advisor Traveller's Choice Awards 2020
- Miguel Arcanjo has won the prestigious Times Food & Nightlife Awards 2020 in 'Best Goan Traditional Restaurant' category

Food & Beverage (Bar)



I was working Adega Camoens was lobby bar, Adega Camoens was called as collection of memories, elegant black-and-white photos of Hollywood movie stars and posters line the handsome panels of Adega Camoens. Is perfect for an intimate gathering with your friends and family while you enjoy your drinks and snacks, overlooking the beautiful landscapes and breath-taking sunsets.

The Bar opens at 12:00pm to 23:45pm

Happy Hour was at 6:00pm to 8:00pm

Happy hour was a period of the day where drink is served it use be 1+2 on same drink. Where they had separate menu for happy hour.

Every evening there use to be entertainment program for guest

- ✤ Monday: Fire Show
- Tuesday : Karaoke
- Wednesday : Glory of Night (Goan & Portuguese dance) & DJ Night
- Thursday: Duo Live Band
- Friday : Illusionist and Duo Live Band
- Saturday : Professional Jugglers
- Sunday : Sala Night & Dj Night

Following were my duties at Adega Camoens lobby bar.

Bar open at one hour before the operational timing to prepare mise en place

- Getting fresh juice, milk, ice-cream, fruits and vegetable for garnish.
- Cutting garnish for the operation
- Wiping the table, checking for wobbling chair/sofa, making cushion proper, making seating arrange proper
- Cleaning ashtray.
- Cleaning bar counter
- Cleaning cheeseling tray
- Refilling peanuts, cheeseling
- Wiping of cutlery, glassware and crockery and stacking the same.
- Folding fresh napkin, putting fresh mat for salver
- Arranging side station
- Stacking aerated beverage, beers in refrigerator
- Making sure we have enough of stock of alcohol and soft beverage

- Maintaining the IDT/Log book
- Putting on music
- Opening the door at 12:00pm
- Answering the phone calls in the absence of the associate.
- Helping associate in making cocktail or mocktail.
- Helping associate for store pick-up
- Welcoming the guests, escorting them to table/the bar counter.
- Giving the alcohol menu and food menu.
- Taking up the order
 - Suggesting guest the food or alcohol from menu or asking guests preference.
 - Once the order has been taken repeating the order to guests, asking for Room No
- Alcohol and food is entered into the POS using the correct modifier and table number
- Food pickup from kitchen
- Serving the drinks and food to the guests
- Checking upon guests asking for feedback, asking if they required anything else.
- Tables are constantly maintained- plates, empty glasses are removed etc
- Settling the payment
- When guest leaves, thank them & wish them for a good.
- Once the guest leave table, clear the table, collect soiled napkin drop them at laundry.

Update for the day

✤ Knowing about VIP check-in and their room no

- Keeping a update about guests room shift/change and recent room no
- Ensure menu are proper and presentable to the guests
- Check for inventory (non- alcohol, alcohol, wine, softbeverage, cigarette, stationary, tissue, water bottle etc)
- ✤ Maintaining IDT book, wine log book, alcohol log book
- Checking Candle glass to be cleaned everyday



ORTHODOX COCKTAILS

Negroni

Named after count Camillo Negroni at caffe Casonni in Florence in 1919. Today Negroni is often consumed as a pre-dinner cocktail to Stimulate the appetite for dinner. gin, campari, And Martini Rosso

Martini

Invented by the bartender Martini di Taggi in the famous knickerbockers Hotel in New York, the mention of the word martini appeared in the New and illustrated bartending manual published by Harry Johnson in 1888.

Gin-Bombay Sapphire or Beefeaters

Vodka–Absolut Blue or Smirnoff with an olive or a lime twist.

Gimlet

495

495

495

495

The original gimlet was born on the high seas to help sail or combat scurvy. Gin and lime.

Tom Collins

A cat called tom fell into a barrel of gin and sadly died. A gin drink With lemon juice and sugar was made in memory of the unfortunate Feline

Gin, Lime Juice, Sugar and Soda.

Bloody Mary

In 1921, Parisian Harry Macethone recreated the bloody end of Marie Antoinette, when she told starving subjects to eat cake if they did not have bread.

vodka, lime, tomato, celery 'n' spices

Screwdriver

American oil rig workers tweaked the tasteless vodka with orange juice but stirred their drinks with a screwdriver. vodka, orange juice

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

Our standard measure is 30ml.

495

Black Russian

In 1949, Belgian Gustave tops created it at the hotel Metropole in Brussels in the honour of Perle Mesta, then U.S. ambassador to Luxembourg. The cocktail owes its name to the dark period of the cold war with the Soviet Union. Vodka, kahlua.

Manhattan

At the Manhattan club in 1874 in New York, a bartender invented this cocktail at the request of Sir Winston Churchill's mother, lady Randolph Churchill. Jack Daniel's Whisky, Martini Bianco

Whisky sour

The earliest whisky sour dates back to 1891 and the basic formula has remained relatively unchanged even today, one part sweet, two parts sour and eight part strong.

Jack Daniel's And sweet 'n' sour

Tequila sunrise

Originally served at Arizona Biltmore, the cocktail is named for the way it mimics a sunrise when poured into a glass. The denser ingredients settle, creating variations in colour that mimic a sunrise. Tequila, orange and grenadine

Margarita

In early 1940's, Enrique Bastate Gutierrez of Tijuana, Mexico, created this as homage to actress Rita Hayworth, whose real name was Margarita Casino Tequila, cointreau and sweet 'n' sour

Kir Royale

Flix kir (1876-1968), mayor of Dijon in burgundy, pioneered the twinning movement in the aftermath of the Second World War and popularized this drink Sparkling wine, Cassis

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Our standard measure is 30ml.

495

495

495

495

495

1200

Sangria Classica

When the Romans conquered Spain around 200BC they brought with them their viticulture knowledge, and a love of pimen, their spiced wine. The Romans would spike their wine with an exotic array of herbs and spices such as cardamom, cinnamon, saffron, ginger, and honey. As the years went by, spices began to beomitted in many recipes and when the drink spread to America at the

1964World's fair in New York City, the spice was unfortunately left behind in Europe. American sangria became a sweet version of the zesty original.

Red wine, orange juice, fresh fruits and ginger ale.

Sangria Fresca

495

A fruitful, delightful variation of the RED for the lovers of White wine, apple, peach, mint, citron vodka and perrier.

DETOX

Explore and learn with us the finest Way of mixing cocktail with health

VITAMINO Vodka, Carrot juice, Worcestershire sauce	495
GIN –SENG Gin, Blue Curacao, Ginseng with orange juice	495
3 DOTS & A DASH White rum, Dark rum, Cointreau, Pineapple juice, Dash of Bitters	495
A-C-A-I Tequila, Watermelon juice with acaiberries, Lime juice, mint leaves	495
TROPICAL COOLER Gin, Kiwi, Tender coconut, Lime juice, sugar syrup	495

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Our standard measure is 30ml.

COCKTAILS FROMTHE LAND OF PARADISE

Kiss of Goa Palm feni, Cointreau, Grape juice& lime	395
I'm in red dress Palm feni, Cranberry juice& 7 up	395
Moon is rising Palm feni, Pineapple juice, Blue Curacao syrup	395
Feni colada Cashew feni, Vanilla ice cream, Monin coco syrup, Pineapple juice	395
Coconuts in my hand Coconut feni, cashew feni, Tender coconut	395
Feni sour Cashew feni, limejuice, Sugar syrup, Egg white	395

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The price of all the packed items include facility & service charges.

HOT SHOTS

	KAMIKAZE Vodka, triple sec and lime juice Shaken and served in a chilled shot glass	495
All	B52 The classic Kahlua, baileys and triple sec layered	495
	EARTHQUAKE Kahlua and tequila layered in a shot glass	495
	ENTER THE DRAGON Tequila, triple sec and campari	495
	Shaken and Served in a shot glass	
	RDX Gin, tequila, white rum, triple sec and vodka Shaken and served in a shot glass	495
	APOCALYPSE A heavenly match of martini, tequila and baileys	495
	PATRONUS Kahlua, cointreau and vodka	495

prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

BEER

Hoegaarden	395
Corona	275
Heineken	225
Budweiser	195
Carlsberg	195
Kingfisher ultra	195
Kingfisher	195

BREEZER

245

APERITIF

Spirits to excite the palate and prepare your stomach for a gastronomic treat.

Bristol Cream	395
Campari	395

Served with orange juice or club soda

Ma	rtini F	Rosso				395
			 	-		

The red grape variety of Martini Extra Dry.

Martini Bianco	395
Cointreau	445
Kahlua	475

All prices are in Indian rupees and subject to government taxes. The price of all the packed items include facility & service charges.

0% ALCOHOL COCKTAILS

Citrus Sunshine Mango, passion fruit, pineapple, orange and a twist of lime.	375
Ginger Zing Fresh lime, mint, honey and ginger beer.	375
LLB Fresh lime, sugar, lemonade and angostura bitters.	375
Romany Raspberry Raspberry puree, honey, banana and cream.	375
Classy Tropical Blend Alfonzo mango, orange and berries.	375
Ms. Pinky Carrot, orange and honey punch.	375
Yellow and Green Pineapple, kiwi and lemon juice.	375
PURE AND SIMPLE Perrier Sparkling Water 750ml	425

All prices are in Indian rupees and subject to government taxes. The price of all the packed items include facility & service charges. Our standard measure is 30m

Red Bull Energy Drink	325
Milkshakes / Lassi / Smoothie	350
Iced Tea	225
Iced Coffee	225
Aerated Beverages/ Canned juice	160
Tender Coconut Water	160
Fresh Lime Soda / Water	160

A WORLD OF SPIRITS WHISKY

Whisky or Whiskey is made in many places around the globe in even more styles. Despite its diversity whisky should always be made from a grain, barley, malted barley, corn or rye and be aged for at least 3 years in oak barrels. There are thousands of varieties and we have endeavored to collect some of the finest from Scotland and America.

The main regions HIGHLAND, ISLAY, ISLAND and SPEYSIDE have been selected, so take your pick from our collection and enjoy your "SINGLE MALT DREAM".

SINGLE MALTS

HIGHLAND MALTS

The highland region is the largest Scotch whisky producing region. As a group these single malt whiskies are well rounded, robust, and dry in character with a hint of smokiness/peatiness. Those in coastal locations carry a hint of the sea, in the far north a light and spicy character can be found while those from the sheltered east and midlands have a more fruity character.

Glenmorangie 10 years old

The standard 10 Y.O has a subtle taste of candied fruit and orange peel and well rounded peatiness. It remains Scotland's favorite malt whisky.

Dalwhinnie 15 years old

It is light, heathery single malt with notes of sweet peat smoke, strawberry and beeswax on the nose. The palate is round and smoky, with flavors of honey, mustard, and a hint of citrus fruit.

Clynelish 14 years old

A superb example of what can be produced even at younger age. The balance is sublime & the mouth feel is perfectly rounded. Zesty, mandarin, smoky with a spicy oak finish.

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

Our standard measure is 30m

545

625

Glenkinchie 12 years old

A rather sweet nose with honey, malt and ripe fruits hints. The mouth prolongs nicely the nose, honey and the fruits, some slightly acid notes are present as well as a touch of nuts at the end. The finish is relatively short.

The Ardmore legacy celebrates the distillery's unique location on the border of highlands,

LOWLAND MALTS

whiskies are commonly referenced as feminine drams, 'the Lowland Ladies'.

Offering a lightly peated liquid with sweeter note and uplifting gesture

The small island of Islay off the west coast of Scotland is home to seven distilleries, famous for its heavily peated malt whiskies which have a heavy, smoky and medicinal flavour.

The Lowlands produces gentle, light whiskies, often very dry and devoid of peat. Lowland

Lagavulin 16 years old

Singleton 12 years old

The Ardmore legacy

Lagavulin has been described as an aristocrat of Islay. It has a powerful, peat-smoke aroma. It is described as being robustly fullbodied, well balanced, and smooth, with a slight sweetness on the palate.

Laphroaig 10 years old

It is a full bodied, smoky gem, with a residual sweetness and a hint of salt amidst the seaweed, peaty character before a long warming finish.

Bowmore 12 years old

A perfectly balanced malt with smooth mellow taste between peat, fruit and honey notes. It comes from the oldest distillery in Scotland.

Caol Ila

Caol IIa is considered to be one of the lighter of the Islays, a medium bodied with a rounded flavor, pale in color with a greenish tinge. The malt has a peaty nose with distinct floral note.

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

Our standard measure is 30m

ISLAY MALTS

945

545

545

29

545 545

545

VIVANTA BY TAJ

Aberlour

From the carefully selected stocks of Duncan Taylor Scotch whisky Ltd, whisky magazine and a guild of connoisseurs, from Vivanta by Taj, have handpicked this exclusive bottle of whisky aficionados like you.

ISLAND MALTS

The general term for Scotch whiskies produced on the islands around the perimeter of the Scottish mainland, excluding Islay. Although people equate "Island" whiskies as being similar to the peat monsters of Islay, this is far from true. The whiskies produced on the islands are extremely different and have few similarities to point to.

Talisker

Single malt like no other. A powerful, peat-smoky nose introduces its deep, sweet taste, rich in barley-malt, with a slight salt edge. A huge, long and warming finish gives a wonderful Hebridean after glow.

SPEYSIDE

This area, which stretches the length of the River Spey, has the greatest concentration of distilleries in the world. This is "malt whisky country" and the whiskies are renowned for their elegance, style and complexity.

Balvenie 12 years old

Initially matured in bourbon casks, the Double Wood is transferred into sherry oak after 10 years. The traditional wood softens the character, and the sherry wood adds depth.

Cardhu 12 years old

Cardhu is a natural single cask strength malt whisky with a golden honey appearance. A soft and pleasing body with full-length nose and sweet honey notes. It has some lingering sweet smoke, dry aftertaste.

Cragganmore 12 years old

The Speyside representative of the Classic Malts series is rich and spicy, with a very satisfying complexity and a well-sherried backbone.

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

Our standard measure is 30m

1795

675

545

595

Glenlivet 12 years old

In 1824 george smith established distillery in the remote and wild location of Glenlivet where it was perfect condition to craft the definitive single malt.

Glenlivet 15 years old

George smith established distillery in the remote and wild location of Glenlivet where it was perfect condition to craft the definitive single malt. French oak reserve.

Glenlivet 18 years old

The Glenlivet 18 year old is the perfect expression of age and elegance, elegant, complex, oak and fruit. An enticing bitter-sweet symphony.

INDIAN SINGLE MALT

Paul John KANYA

Gently crafted by master brewer in the sunny shores of GOA, Kanya is An exotic unpeated single malt by John Paul. Symbolised by the holy Virgin, Kanya personifies feminity and is perhaps the most balanced Amongst all Indian single malt

Paul John Edited

The ongoing semi-peated whisky from Indian distiller John Paul. It combines their fruity unpeated single malt whisky with some 20-25ppm peated spirit to give a sweet and spicy whisky balanced by an underlying earthy smoke.

Paul John Brilliance

An unpeated whisky from Paul John Distillers, released in early 2013 to much acclaim. It's made using barley from the foothills of the Himalayas and is distilled and matured in Goa, producing a fruity spirit with a creamy texture

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

Our standard measure is 30m

545

625

3100

545

525

BLENDED SCOTCH WHISKY

Scotch whisky is made from a combination of grain and malted barley and is most often a blend of different whiskies. No whisky other than Scotch whisky may be made in Scotland, and it must conform to strict legal standards.

John Walker	24500
Johnnie Walker & Sons Odyssey	8500
Johnnie Walker Blue Label	1795
Johnnie Walker X.R.	1595
Royal Salute	1400
Johnnie Walker Platinum	1025
Chivas Regal 18 years old	750
Johnnie Walker Double Black	675
Johnnie Walker Gold Label Reserve	625
Johnnie Walker Black Label	625
Chivas Regal 12 years old	595
Teachers 50 12 years old	450
Whyte and Mackay	395
Johnnie Walker Red Label	395
Ballantines	395
Cutty Sark	395
Justerini and Brooks Rare	395
Teachers Highland Cream	375

AMERICAN WHISKY

Jack Daniel's	545

IRISH WHISKEY

Jameson

495

All prices are in Indian rupees and subject to government taxes.

The price of all the packed items include facility & service charges.

DOMESTIC WHISKY

100 Pipers Deluxe	375
Black Dog Deluxe	375
Black Dog Centenary	375

VODKA

Vodka is the diminutive form of the Russian word voda (water) and literally means "Little Water". They were often rough spirits and flavoured with honey, herbs and spices. Today vodka production follows strict standards and the official definition of vodka is "a colourless, tasteless, odourless spirit".

Kauffman	1345
Stolichnaya Elite	745
Ciroc Coco/Berry	575
Belvedere	550
Grey Goose	545
Ketel One	545
Belvedere Cytrus/ Pomarancza	515
Smirnoff Black	495
Absolut	495
Absolut Citron	495
Absolut ELYX	495
Skyy	425
Stolichnaya	425
Stolichnaya Raspberry	425
Smirnoff Flavour	395
Smirnoff Red	395

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The price of all the packed items include facility & service charges.

GIN

Gin production dates back to the Dutch who would produce a sweet spirit known as Genever. William of Orange brought this to England and nowadays there are strict rules governing the production and naming of gin.

Hendricks	475
Gordon's	395
Bombay sapphire	395
Beefeater	375
Greater Than Gin	375

RUM

Rum can trace its happy roots back to the Caribbean with sugar plantation workers using the left over molasses from sugar production.

Captain Morgan	375
Bacardi Carta Blanca	375
Bacardi Black	375
Old Monk	345

TEQUILA

All Tequila hails from Mexico and Mexico alone. The styles where finally agreed by law in the 1970's - Blanco (aged less than 6 months), Reposado (aged 6 months - 1 year) and Anejo (aged more than 1 year).

Patron XO Cafe	545
Corralejo Reposado	545
Corralejo Blanco	545
Camino Gold	445
Viva Mojo	445

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The price of all the packed items include facility & service charges.

COGNAC

Hennessy Cognacs are distilled from the Ugni Blanc grape, the first distillation gives the broullis at about 30% abv, and the 2nd distillation of the broullis produces the couer at around 70% ABV which is then matured in French oak barrels until perfect for drinking.

Louis XIII	10045
Remy Martin XO	1845
Hennessy XO	1325
Martell VSOP	845
Remy Martin VSOP	795
Hennessy VS	545

BRANDY

Honeybee	275

LIQUEURS

Apricot Brandy	475
Grand Marnier	425
Armada	425
Creme De Cassis	395
Blue Curacao	395
Bailey's Irish cream	395
Peach Schnapps	350

SAKE

Japanese liquor made from fermented rice

Hakushika Honjojo

1500

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The price of all the packed items include facility & service charges.

FLAVOURED COFFEES

Café Mexicana	400
Irish Coffee	400
Keoki Coffee	400
Café Corétte	400

THE TASTE OF GOA

Feni Cashew	225
Feni Palm	

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The price of all the packed items include facility & service charges.

WINES BY THE GLASS

CHAMPAGNE & SPARKLING

Chandon Brut, India		875
Sula Brut, Sula Vineyards, India		875
De Bortoli, Australia		875 Martini
Prosecco, Italy	945	

WHITE WINES BY GLASS

Sauvignon Blanc, Grovers Vineyards, Nandi Hills, India	395
Chenin Blanc, Sula Vineyards, Nashik, India	395
Sauvignon Blanc, Sula Vineyards, Nashik, India	395
Shiraz, Rose, Grovers Vineyards, Nandi Hills, India	395
Sauvignon, Viognier, Chenin, One Tree Hill, India	395
Arinto, Fernao Pires, Moscatel, Sauvignon Blanc, LAB	575
Tsinandali, Tbilvino, Georgia	695

RED WINES BY GLASS

Satori, Sula Vineyards, Nashik, India		395
Cabernet Shiraz, Grover Vineyards, Nand	i Hills, India	395
Cabernet Shiraz, Sula Vineyards, Nashik,	India	395
Shiraz, Cabernet Sauvignon, Touriga Nac	ional, LAB	575
Saperavi, Tbilvino, Georgia	695	
Shiraz, Jacob's Creek, Australia	895	

WINES BY THE BOTTLE

CHAMPAGNE TÊTE DE CUVÈE

Dom Pérignon, Epernay	24000
Dom Pérignon Rose, Epernay	60000

CHAMPAGNE NON VINTAGE

Moet e Chandon	Brut Rose, Epernay	12000
Moet e Chandon	Ice Imperial, Epernay	11500
Moet e Chandon	Brut, Epernay	10500

SPARKLING WINE

Ti Amo Prosecco, Brut, Italy	4400
Martini Prosecco, Italy	4400
De Bortoli Family Selection, Australia	3800
Sula Brut, Sula Vineyards, Nashik, India	3800
Zampa Brut, India	3800
Chandon Brut, India	3800
Chandon Rose, India	3800

WHITE WINES

Australia Chardonnay,Jacob's Creek Chardonnay, Golden Miles	3800 4200
Chile Chardonnay,ThreePeaks, Rapel Valley Blanc , Santa Rita 120 24	4200 Sauvignon 400
France Tasca d'Almerita Delas, Cote du Rhone Sancere , Henri Bourgeois	4200 6400
Italy Garganega, Allergini, Soave, Cprte Giara Vermentino, Casamatta, Bibi Graetz, Tuscany, IGT Trebbiano, Pinot Blanc, Villa Antinori, Tuscany	4200 4600 4600
Germany Riesling, Reichsgraf von Kesselstatt, RK, Mosel	4400

New Zealand

Sauvignon Blanc, Saint Clair, Marlborough Sauvignon Blanc, Mud House, Marlborough	4600 5600
Georgia Tsinandali, Tbilvino	3200
Spain	
Viura- Tempranillo Blanco, Campo Viejo	3600
Portugal Arinto, Fernao Pires, Moscatel, Sauvignon Blanc, LAB	3200
India	
Chenin Blanc, Fratelli, Solapur	1900
Chenin Blanc, Sula Vineyards, Nashik	1900
Sauvignon Blanc, Sula Vineyards, Nashik	1900
One Tree Hills, Sahyadri Valley	1900
Viognier, Grover Vineyards, Nandi Hills	1900

Sauvignon Blanc, Grover Vineyards, Nandi Hills

Sauvignon Blanc, Big Banyan

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1900

1900

RED WINES

Argentina Malbec, Reserva, Bodega Norton, Mendonza Malbec, Dona Paula , Mendoza	5000 2950
Australia Shiraz, Brand's Laira, Coonawara Shiraz,Jacob's Creek	4600 4600
'The Ironstone Pressings', McLaren Vale Chile Cabernet Sauvignon , Santa Rita 120	9200 2400
France Bordeaux	
Château Cos d'Estournel 2002, St. Estephe Rhone Grenache, Saint Cosme Little James Basket Press	38000 5000
Syrah/ Grenache, Mourvededre Delas Chateauneuf Du Pape Haute Pierre	
Italy	

Veneto	
Merlot, Danzante, Tre Venezie, IGT, Italy	4200

Tuscany	
Sangiovese, Santa Cristina, Antinori Toscana	4600
Sangiovese, Casamatta, Bibi Graetz, Tuscany, IGT	4600
Sangiovese, Chianti, Peppoli , Antinori, IGT Merlot/Cabernet Sauvignon/Sangiovese, Brancaia,	4600
TRE Rosso, Toscana IGT	5000
Tignanello IGT Toscana	9000
Sangiovese, Reinieri Brunello Di Montalcino, DOCG 2004	8800
New Zealand Merlot Cabernet, Villa Maria, Marlborough Pinot Noir, Saint Clair, Marlborough Mud House, Marlborough 5800 South Africa	4600 4800 Pinot Noir,
	4000
Shiraz, Two Ocean, Western Cape	4000 4200
Shiraz, Man Vinters Micromers Syrah/ Grenache/ Cabernet Sauvignon/Cinasult/ Viognier The Chocolate Block	9000
Spain Tempranillo , Campo Viejo	3600
Georgia Saperavi, Tbilvino	3200

Portugal

Porta 6, Vinho Regional Lisbon		3600
India		
Shiraz, Fratelli, Solapur		1900
Sangiovese/ Cabernt Sauvignon/		
Cabernet Sauvignon/Shiraz, La Reserve,		
Grover Vineyards, Nandi Hills		1900
Cabernet Shiraz, Grover Vineyards, Nandi Hills		1900
Cabernet Shiraz, Sula Vineyards, Nashik		1900
Merlot, Satori, Sula Vineyards, Nashik		1900
Merlot, Big Banyan		1900 Cabernet
Sauvignon, Big Banyan	1900	

ROSE AND BLUSH WINES

Shiraz, Rosé, Grover Vineyards, Nandi Hills, India	1900
Grenache/Syrah, Tavel Rosé, E. Guigal, Rhone, France	6200

PORT WINES

Regis Causa Porto 10 years old, Douro, Portugal 395 (PER 30 ML)

CIGARETTE & CIGAR





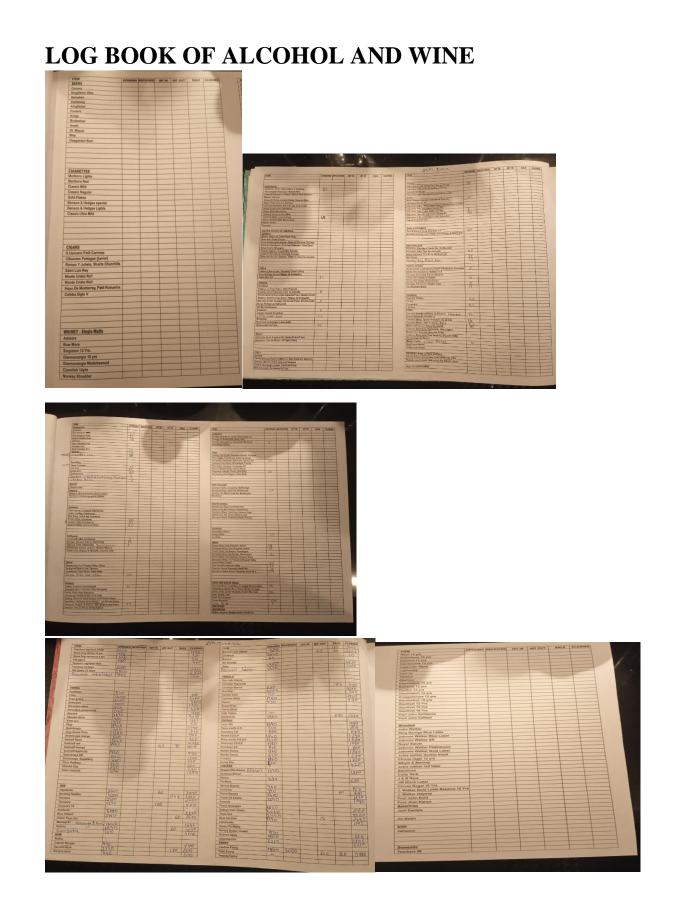
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GOLD FLAKE







INVENTORY LOG BOOK

5 Sales 11th July	
King P-S [Blove)	
+ 1 Bullizer -4 Henessy XO - 700 (1Bottle)	
+ lauls -2. JD - & Bottle	
- King U-4 Red label - 1 Bottle	
1 lando - 12 Double Black - 1 Bottle	
+ + Henk - 2. # Sula Satari - 5 Bottle.	
\$ + floeg - 5. Paratelli (White) - 3 Bottle.	
* Surbroff - 60m/+90+120=270 Conandron Burt - 3 Bottle	
5 3 Bacaudi-60mil Chandwon Rose - 3 Bottle	
Tariple see -60 ml +15+15=10	
Des moji - 60ml +45=105	
Bruniband -6041+120+180-360	
Cashew Ferri - 360ml + 60= 420	
Bianco-Goul	
Rosso - Ismi	
JD - 515 ml + 120 + 60 = 225	
Honey Bee - 120ml +	
Jandson-60ml [IDT-Out]	
Oldmonk - 60ml * Sula built - 1gls.	
- Gueater Than - 30ml Smirst - 60ml	
Beefeater - 3041 Priple Sco - 15ml	
Red Vabel - 120 ml Sacob creek Shinag - 18+1	
Storange \$ 504 - 6041 Bacardi - 6041	
Glenlident 1345 - 60ml Glenlivent 154- 180ml	
Caudhur 120ml Cashew Ferri - 60ml	
Correcalejo Bianco - 120 ml Rosso - 60 ml	
Contrary of the contrary of th	

PAYMENT SLIP



Observation

It was really great experience to work in bar, I learnt how the bar work in busy time. I become more confident to speak with guests. I Observed how associates interact with guests and handle any situation and way the take care of guests. I learnt make cocktail and mocktail, I learnt to use POS using the correct modifier and table number, to make do settlement.

And also I have to gain a lot of knowledge about the alcohol and about bar function.

Suggestion

- There is shortage for glassware in Bar, Restaurant, Room Dining, Banquet.
 - It was chaos during operational timing.
- Increasing the striped for trainees

For the 2 months I interned at taj I was offered a stripend of Rs. 1200 which was a very unjust amount considering the work load and long shift hours.

Increasing salaries of contract workers

The contract workers pay was also very low and this had seemed to create dissatisfaction among the employees. Providing them with higher pay equivalent to the work they do will help improve the employee retention rate.

CONCLUSION

It was a complete useful experience working at the Taj exotica resort & spa.

The friendly Welcoming staff and the positive working environment they have created for a trainee/intern allowed me with full opportunities to learn and know myself as a worker.

This experience brought out my strength and also the areas I needed to make up. It added more confidence to my Professional approach built a stronger positive attitude and taught me how to work in Team as a player.

I have made mistake during my training period but I learnt from my mistake made me more confident to work potentially. I came to believe that a successful person need to have strong public speaking skill since their job scope includes them with large amount of communication.

The primary objective of an internship is to gather a real-life working experience and put their theoretical knowledge in practice.

During my training, I thoroughly enjoyed the challenges that came along every single day. As a human being, I noticed many changes in my attitude. I am more confident and more likely to do any work now. This ia an experience that I will value for the rest of my life.

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Other information was availed through HOD of the departments as well as my observation.

And I have collected my own notes