

Report on internship

Name: Nitin Kunkolkar
Integrated MBA
Department of management studies
Roll no: 1720



Name: Goa Tourism Development Corporation
Paryatan Bhavan 3rd floor, Patto, Panaji-Goa, India

Acknowledgement

I am extremely grateful and would like to thank the General Manager, Admin Mr. Laxmikant S. Vaigankar for allowing me to do my training at the Goa Tourism Development Corporation.

I am also thankful to the staff members at the GTDC Panaji for their excellent support, guidance during my two-month training.

Last but not the least I would like to thank my Prof. Edger D'Souza Prof. Kevin D'Souza and Ma'am Albino for giving me advice whenever I had problems.

Introduction

Goa Tourism Development Corporation Limited (GTDC) was set up on 30th March, 1982 to look after the commercial activities of the Government in the service industry of tourism in the state. The liabilities of the Government in the form of accommodation (hotels), vehicles, tours, boats and other properties were transferred to Goa Tourism Development Corporation Ltd to run and to manage the same with a view to promoting, developing in the state and to carry out business and to manage the welfare of the employees transferred along with the assets of the Government. Goa Tourism Development Corporation. Ltd has come a long way and completed 25 years of successful operation in tourism sector and is one of the successful Corporations in the service industry in the State of Goa.

The company is governed by the Board of Directors appointed by the Government. The Board of Directors consists of 12 members. The shareholders consist of 7 members, all of whom are Government nominees. All the shares are held by the Governor of Goa, except 7 shares which are held by its nominees. The Managing Director is the Executive Head of Goa Tourism Development Corporation Ltd.

We at GTDC are committed:

- To provide our service to our customers to their complete satisfaction.
- To give value for money spent by our guest.
- To optimally utilize available infrastructure and human resources.
- To create & project a customer friendly & professional image.
- To comply with quality management systems.
- To periodically review established quality objectives.
- To continually improves and enhance effectiveness of quality management systems.

GTDC Hotels

- Mapusa Residency
- Farmagudi Residency
- Calangute Residency
- Panjim Residency
- Miramar Residency
- Old Goa Residency
- Margao Residency
- Vasco Residency
- Colva Residency
- Mayem Lakeview

Main Dept

Marketing

I have worked in marketing dept for 2 months. My shift was from 10am to 5:30 pm in the evening. During my training I have learnt many things from the staff of this dept. The staff of this department was very helpful to me.

On the first day of training the manager told me to introduced myself to the dept and then he explained me about the dept.

Training period

9th August 2021 to 8th October 2021



No. GTDC/ADMN/2021/2924

Date: 27.10.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Nitin Kunkolkar, student of Goa University IMBA Hospitality, Travel and Tourism, has successfully completed his 2 months internship program starting from 9th August 2021 to 8th October 2021 in Marketing Section of Goa Tourism Development Corporation Ltd.

During his internship period Mr. Nitin Kunkolkar is found to be sincere, hardworking and honest. Assignments given him during the internship were completed on time. We appreciate his efforts and dedication towards the work assigned to him and we wish him all the success in his future prospects.

The certificate is issued to him to produce the same to his college at his request.

Laxmikant Vaigankar
General Manager (Admin)

Goa Tourism Development Corporation Ltd.

(A Government of Goa Undertaking)

3rd floor, Paryatan Bhavan, Patto, Panaji, Goa, INDIA 403 001. CIN : U55101GA1982SGC000480

T: +91 832 2437 132, 2437 728, 2438 515, fax: +91 832 2437 433 W: www.goa-tourism.com officialgoatourism